2017 SERC-NAHRO Annual Conference



June 25-27, 2017 Gaylord Opryland Hotel Nashville, Tennessee

SUNDAY, JUNE 25TH

1:00 P.M. - 6:00 P.M. REGISTRATION 1:00 P.M. - 3:00 P.M. 3:00 P.M. OPENING SESSION 5:30 P.M. - 7:00 P.M. EXHIBIT HALL RECEPTION

MONDAY, JUNE 26TH

7:30 A.M. - 3:00 P.M. REGISTRATION 8:00 A.M. - 9:00 A.M. LIGHT BREAKFAST (IN THE EXHIBIT HALL) 9:00 A.M. - NOON CONCURRENT SESSIONS 10:15 A.M. – 10:45 A.M. MORNING BREAK (IN THE EXHIBIT HALL) NOON - 1:30 P.M. LUNCH ON YOUR OWN 1:30 P.M. - 4:30 P.M. CONCURRENT SESSIONS 3:15 P.M. - 3:45 P.M. AFTERNOON BREAKS (IN THE EXHIBIT HALL) 5:30 P.M. - 7:00 P.M. **EXHIBITORS' RECEPTION**

TUESDAY, JUNE 27TH

8:30 A.M. - 11:00 A.M. REGISTRATION 8:00A.M. – 9:00 A.M. LIGHT BREAKFAST (IN THE EXHIBIT HALL) 9:00 A.M. – NOON CONCURRENT SESSIONS 10:15 A.M. – 10:45 A.M. MORNING BREAK (IN THE EXHIBIT HALL) NOON - 1:45 P.M. LEGISLATIVE LUNCH AND **BUSINESS MEETING** (IN THE EXHIBIT HALL) 1:45 P.M. - 4:30 P.M. CONCURRENT SESSIONS 3:00 P.M. – 3:30 P.M. AFTERNOON BREAKS (IN THE EXHIBIT HALL) 5:30 P.M. PRESIDENT'S **RECEPTION** 6:30 P.M.

BANQUET

From The President

Greetings SERC Colleagues!

We invite you to join us for the 2017 SERC Annual Conference to be held at the Gaylord Opryland Resort & Convention Center in Nashville (aka "Music City"), Tennessee. This Marriott premier hotel offers guests an unforgettable getaway with all the excitement and energy of Music City under one spectacular



roof. Located only 10 minutes from the airport, and featuring an extraordinary selection of dining, shopping, recreational activities and entertainment, you can find plenty to do without even going outside. The Opryland Hotel's famous atriums provide beautiful interior gardens to walk in or sit and relax; one even has a canal with a waterfall and a boat ride. Plus you can experience the best of country music at the historic Grand Ole Opry, just next door to the hotel, or visit the Country Music Hall of Fame and Museum and historic Ryman Auditorium (celebrating its 125 year anniversary) in Downtown Nashville.

None of us knows what to expect for our industry as the national administration changes; so this year's conference theme, "Moving to the Rhythm of Change," is particularly appropriate. Our Annual Conference Committee has prepared a full agenda of training for you that will bring the most up-to-date news and information available. Look at the Session Information found elsewhere in this packet for more details. They have also put together our annual Scholarship Golf Tournament and are introducing a new event to support of our Scholarship Program - a silent and a live auction – more opportunities for everyone to win! And a special treat - our entertainment at the banquet will be provided by members of the famous Mountain Stage radio program. For more than 30 years, Mountain Stage with Larry Groce has been the home of live music on public radio.

Our SERC promise to you is to offer the highest quality training, the most opportunities for peer-to-peer learning, and the best hospitality – all in outstanding venues! Make your plans now to join us June 25-27, 2017, at the Opryland Hotel in Nashville TN!!

I look forward to seeing you there!

Jan E. Bald.

David Balwin President

Session Information

We have GREAT training in store for Nashville, make plans to attend now!!!

Some of the topics/speakers confirmed to date:

FINANCE: PHA Finance will present "Everything You Need to Know about 2017!" - This seminar for all staff members will discuss strategies and techniques to protect reserves and survive challenges to funding. Topics include: Re-federalization of the COCC, Potential Offset of Public Housing Reserves, Anticipated Funding in 2017, PHAS implications in 2017, maximizing FDS scoring, 2017 important dates, as well as what you need to know about Section 8 and the Capital Fund program.

SECTION 8: Nan McKay and Associates will be conducting training for Section 8 HOT TOPICS – catch up on all of the changes to the Section 8 program with one of the industry leaders in training!

HOUSING: Nelrod's Vickie
Brower will be presenting the
Housing Track, which will include:
Fair Housing Sexual Harassment
in Housing and Employment;
Preparing for the completion
of AFFH requirements;
Working with Elderly and
Disabled, understanding the
problems they face; E-verify
Processing; Interviewing skills
needed to reduce allegations of
discrimination.

COMMISSIONERS:

CPA Mary Kern will present pertinent information on Understanding Financial Reports and Understanding Financial Statements, and will discuss the Commissioners role in Understanding the agency's accounting, personnel and hiring, procurement, Ethics, Fraud Prevention, and Audits.

Don Clem, The Schiff Group, will discuss" What a good commissioner does and does not do, What Commissioners Need to Know about: Procurement, State Open Meetings Acts, Fair Housing and Operating with HUD in a New Administration; Overview of Programs operated by Housing Authorities; Roles of the Board and the ED and how they Complement Each Other.

PHADA representatives will discuss how Commissioners can effectively advocate for their agencies.

SMALL AGENCIES:

This action-packed track includes:

Lisa Walker, Attorney at Law, HDLI discussing How Small Agencies can comply with AFFH, When To Worry About Rulings Like Disparate Impact: and Informal Hearings for Small PHA's;

Don Clem, The Schiff Group, will discuss How small Agencies can Comply with Separation of Duties:

Joe Schiff, The Schiff Group, will present a session for Where to Start with Development for Small Agencies;

PHADA staff will discuss efforts to help Small PHA's and advocate for Small Agency Reform; Members of small agencies will have the chance to voice their concerns and special needs in a Small Agency Roundtable.

CR&D:

Megan Glasheen, Attorney at Law, Reno Cavanaugh, will discuss Transactional Pitfalls and Challenges of Doing Development and will provide an update on The AFFH process and discussion on how the AFFH site review requirement is affecting the new construction development process

Joe Schiff, The Schiff Group, will have an open Ask Joe session, providing opportunities for participants to ask specific development questions;

Jenny Hsu, NAHRO, will provide information about the National Housing Strategy/Housing Trust Fund: With the election and new change in administration what are the new CR&D initiative and a update on the housing trust fund? Insights on the new Administration's housing policy and NAHRO's 2017 legislative and regulatory priorities for our CR&D programs. Hear an update on the upcoming rulemaking for CPD programs and the FY18 appropriations process and spending bills.

Tushar Gurjal, NAHRO will provide an update on H.R. 3700, Housing Opportunities Through Modernization Act (HOTMA) and its implications.

SERC-NAHRO members who have blazed the trail for RAD will discuss RAD from start to end, giving honest and open feedback about the process and the results – or, Lessons Learned After RAD Closings!

ADMINISTRATIVE/ OTHER:

NAHRO Trainers will present Section 3 Training: Understand Section 3 requirements associated with federal funds; learn about HUD's focus on Section 3 and program monitoring efforts; acquire information to develop a plan for your agency, including the necessary record keeping and compliance procession; learn methodologies to ensure contractor compliance; gain a comprehensive understanding of HUD's Act of 1968 and Section 3 Regulation and Requirements; Discover HUD's expectations and learn what to do to avoid a findings; Explore best practices in developing and maintaining the program; Increase confidence that your agency can meet HUD's compliance requirements.

NAHRO Trainers will also bresent Labor Standards Training, Gain an understanding of the housing authority's responsibilities in enforcing labor standards regulations; develop an understanding of all facets of labor standards and prevailing wage enforcement requirements; examine procedures for a labor standards enforcement program; explore tools to assist in educating contractors about labor standards compliance; learn tips on how to monitor compliance and detect willful non-compliance, and what to do in case of non-compliance; review labor standards reporting requirements and record keeping;

Don Clem, The Schiff Group will provide an update on the NEW administrations initiatives which will change after the 2016 Election.

J.B. Smith, Housing Authority Insurance (HAI) will present a session on Cyber fraud – protecting your agency and yourself from risks associated with cyber fraud.

OTHER TOPICS IN THE WORKS:

NAHRO's IRGE program
Reading Programs for Our Residents
Data and Policy Research for Small PHA's And MORE!!!

It's not too late to get your topics added!!!

We still have open sessions, so if you have something you would like to see on the agenda, please contact Cindy Preast Harrington at cindybha@comcast.net.

SERC-NAHRO Registration c/o Augusta Housing Authority 1435 Walton Way Augusta, Georgia 30901 PRSRT STD U.S. POSTAGE P A I D AUGUSTA, GA PERMIT NO. 252



"Experience the finest in Southern hospitality at Gaylord Opryland Resort & Convention Center in Nashville,

Tennessee. Our premier Opryland hotel offers guests an unforgettable getaway with all the excitement and energy of Music City under one spectacular roof. Located only 10 minutes from the airport and featuring an extraordinary selection of dining, shopping, recreational activities and entertainment, there's never a shortage of things to do at our resort. After unwinding at Relâche Spa & Salon, practice your swing at Gaylord Springs Golf Links, make a splash at our indoor or outdoor pool, hit the gym at our state-of-the-art fitness center, or explore our nine acres of lush, indoor gardens and cascading waterfalls. Our 700,000 square feet of flexible event space accommodate meetings, conferences, weddings and receptions of all sizes. Following a day of Nashville fun, return to deluxe accommodations with modern amenities. Book today and come experience why our Gaylord hotel is in a class of its own!"---Marriott website

The room rates are \$189 for a single/double, \$209 for triple, \$229 for a quad. Cut-Off for reservations is: Saturday, June 3, 2017 reserve your room by clicking on the link below:

https://aws.passkev.com/event/48980411/owner/760/landing?qtid=b0eb34f964a035b2f55615c3995d7644