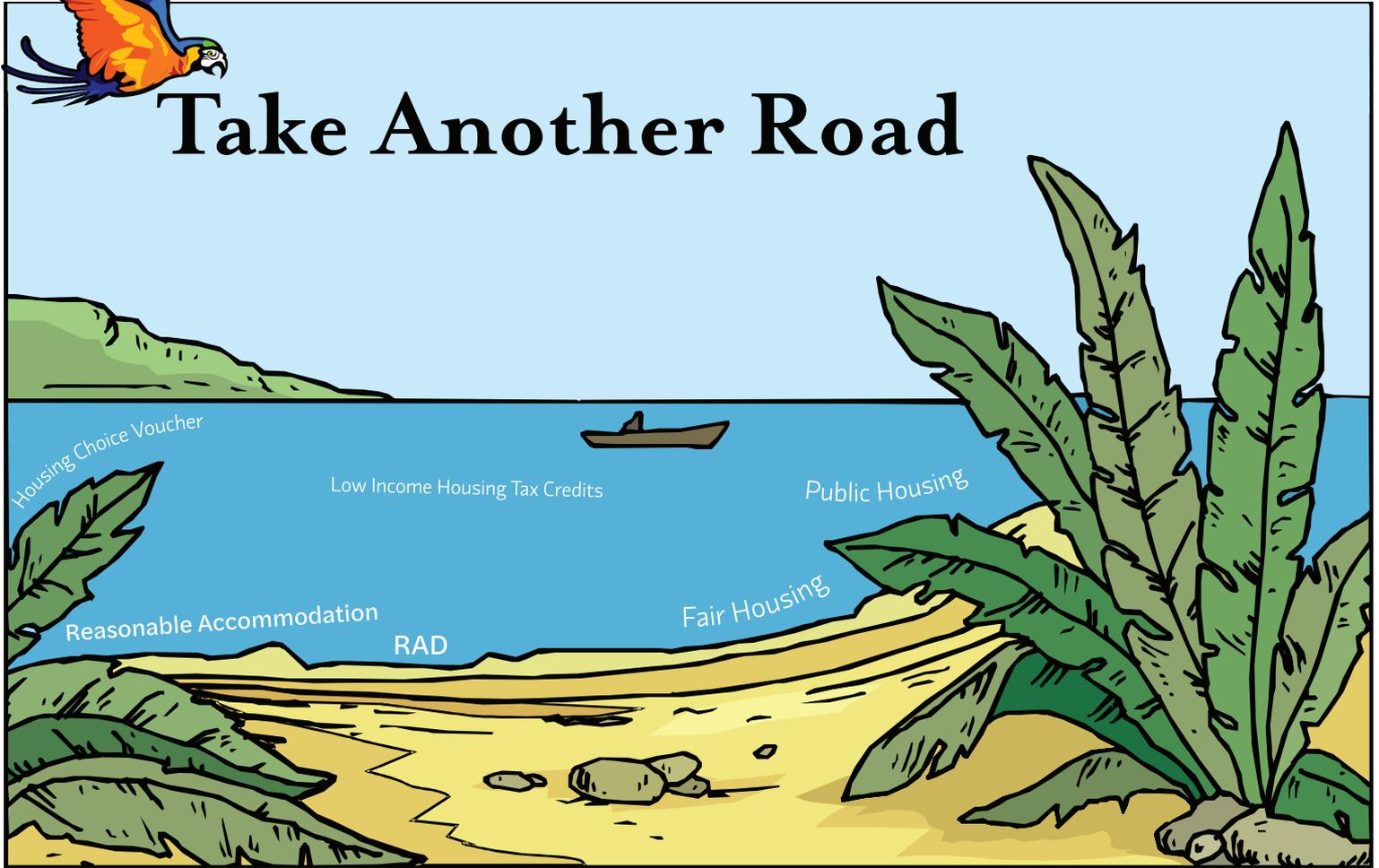


Register Now!



Take Another Road



2019 SERC-NAHRO Annual Conference

JW Marriott - Orlando

23-25 June, 2019

Orlando, Florida



From The President



On behalf of the SERC Executive Committee, I would like to invite you to join us for the 2019 SERC Annual Conference to be held at the JW Marriott Orlando, Grand Lakes Florida in beautiful Orlando Florida. The resort is located on 500 lush acres with superb services and upscale amenities. Whether you want to take advantage of the lazy outdoor river pool, utilize the bike trails, enjoy the spa or play the Greg Norman designed golf course, this facility has it all for you. You will be only a short distance from Universal Studios, SeaWorld and Walt Disney World. It doesn't matter if you come alone or with the family, there is plenty for everyone.

The 2019 SERC Annual Conference Committee, under the leadership of Shannon Biggs, has assembled fantastic training sessions under the theme "Take Another Road". We intend to deliver all of your relevant training and timely opportunities for professional growth. This conference will provide the best in training, to include RAD, Public Housing, Section 8, Small Agency, Community Development and much, much more. As always, we will supply the best networking opportunities that ensure you and your agency are well positioned to take advantage of opportunities while avoiding the many dangers that currently threaten our programs. Our agencies are always under stress and it is more important now than ever to expand our skillsets and identify best practices. Please review the information found in this packet and make plans now to join us June 23-26, 2019 in Orlando FL!

I look forward to seeing you at the conference!

Sean Gilbert, President of SERC-NAHRO

Session Information

SMALL AGENCY FORUM: Leo Dauwer, Dauwer & Associates, Lisa Walker, CEO and General Counsel for Housing Development Law Institute, Sharon Carlson, John Bohm, Nancy Walker and representatives from Georgi Banna of NAHRO and PHADA. This forum was created

to allow networking of Administrators from Housing Authorities with 500 units or less. Topics have been provided by the Small Agency Task Force. As we continue to move forward in our goal to provide training specific to the unique need of a group that comprises 70% of the SERC membership.

Youth Leadership: Best Practices in Resident Services
Our industry reflects the lack of participation with residents. Come listen to how some Housing Authorities overcome this obstacle, receive knowledge and effective tools to help your program be successful.

SUNDAY, JUNE 23TH

- 1:00 P.M. – 6:00 P.M. REGISTRATION
- 1:00 P.M. – 2:00 P.M. REFRESHMENTS (EXHIBIT HALL)
- 1:00 P.M. – 3:00 P.M. EXHIBIT VIEWING
- 3:00 P.M. OPENING SESSION
- 5:30 P.M. – 7:00 P.M. WELCOME RECEPTION (IN THE EXHIBIT HALL)

MONDAY, JUNE 24TH

- 7:30 A.M. – 3:00 P.M. REGISTRATION
- 8:00 A.M. – 9:00 A.M. CONTINENTAL BREAKFAST (IN THE EXHIBIT HALL)
- 9:00 A.M. – 11:30 A.M. CONCURRENT SESSIONS
- 10:15 A.M. – 10:30 A.M. MORNING BREAK (IN THE EXHIBIT HALL)
- 11:30 A.M. – 1:30 P.M. SCHOLARSHIP LUNCHEON AND "AUCTION"
- 1:30 P.M. – 4:30 P.M. CONCURRENT SESSIONS
- 3:00 P.M. – 3:15 P.M. AFTERNOON BREAKS (IN THE EXHIBIT HALL)
- 5:30 P.M. – 7:00 P.M. EXHIBITORS' RECEPTION

TUESDAY, JUNE 25TH

- 8:30 A.M. – 11:00 A.M. REGISTRATION
- 8:00 A.M. – 9:00 A.M. COFFEE WITH EXHIBITORS
- 9:00 A.M. – NOON CONCURRENT SESSIONS
- 10:15 A.M. – 10:30 A.M. MORNING BREAK (IN THE EXHIBIT HALL)
- NOON – 1:30 P.M. LEGISLATIVE LUNCH
- 1:30 P.M. – 4:30 P.M. CONCURRENT SESSIONS
- 3:00 P.M. – 3:15 P.M. AFTERNOON BREAK
- 6:30 P.M. PRESIDENT'S RECEPTION

WEDNESDAY, JUNE 26TH

Have a safe trip home!

Session Information

Commissioner:
(Day 1) Lisa Walker, CEO and General Counsel for Housing Development Law Institute "HDLI" Addressing liabilities and responsibilities of being a Commissioner for Affordable Housing. Will also include the emphasis on Fair Housing practices to help us understand exactly what front line staff must consider at the time of each request.

Commissioners Round Table:
Scheduled talking points will include Fair Housing best practices; Public Housing Authority Bill of Rights; relevant topics commissioners should be advocating on behalf of Housing Authorities, and streamline processes for residents.

Public Housing:
Housing and Urban Development acknowledged in 2018 that Rental Assistance Demonstration Program, RAD may not work for all involved. Area Offices met with Public Housing Administrators to address "Reposition Public Housing" including Section 18. HUD Staff has been invited.

Smoke Free Housing Enforcement:
Georgi Banna, National Association of Housing Redevelopment Officials would like to bring to the South East what they believe is working through-out the Nation. Bring your lease and the disciplinary steps your agency currently uses. You can only gain from this combined knowledge.

Rent Calculation:
Sharon Carlson certified NAHRO trainer will conduct a one day blended Rent Calculation session that can be utilized as a refresher, or for the beginners. Calculating income, assets and deductions, obtaining validation of allowances and ensuring calculations are correct.

Rental Assistance Demonstration Program "RAD":
As the future of "Public Housing" does not look long term, RAD has been proven effective in some communities. This session should assist with the necessary tools to make the most appropriate decisions for your communities.

Administration:
Mike Gifford (2-Day) Addressing the in's, out's, rights and wrongs of procurement. Learn which level of procurement requires what documentation, when is it necessary to have a sealed bid, and can you "piggy back" on another Authorities contract. This session will assist anyone new to purchasing and will update to current regulations for the more experienced staffer.

Assisted Housing "Round Table Discussion" will conclude this session; Talking points will include HOTMA, MTW Demonstration, SAFMR, Lead Based Paint and Portability.

Human Resources Law: (1-Day) W. Jonathan Martin of Constangy, Brooks, Smith and Prophete, LLP Beginning with a refresher to previous topics and ending with updates on topics such as "Understanding of basics of discrimination law" (Title VII, ADEA and ADA). Review of ADA Amendments Act and its impact on employers. An overview of the employer's obligations under the FMLA, understanding of the importance and cost of litigation prevention, strategies and techniques to conducting effective performance evaluations, disciplinary documentation, avoiding employee lawsuits, and EEOC charges through positive employee relations.

"Tired of Toxic People" Glen Shepard Shares how to defuse tension, derail toxic behavior and defang even the most malicious employees. The goal of this session is to allow supervisors to "Be the Manager Other Managers Envy and Bosses Can't Wait to Reward" through an understanding of how to solve challenges of managing people.

CD& R Orlando Housing Authority Panel Discussion: will discuss developing in the agency you manage. This panel will discuss challenges and accomplishments achieved by the Sanford Housing Authority. Bus Tour scheduled in the afternoon.

Assisted Housing:
(Day one) Dennis Morgan Will address the process to Project Based Vouchers "PBV" non-RAD. Will discuss how to dedicate funds to reserve units for your community, and responsibilities of the landlord and the Housing Authority. Several questions will be answered on how to begin the process.

(Day two): Dennis Morgan, Morgan and Associates will address the steps necessary for Projected Based Rental Assistance as it pertains to Demonstration Program, "RAD"

Finance: (Day one) Dale Rector of Rector, Reeder & Associates Will dedicate day one to "Financial Update", the financial responsibilities; detailed topics will address Uniform Administrative requirements, Cost Principals and Audit Requirements for Federal Awards. This session will assist with understanding the impact on policies and procedures, good internal controls and practices. What you need to know while procuring an effective financial and compliance audit.

(Day two) Dale Rector of Rector Reed & Lofton will focus on "Financials for the Non-Financial People" to include what do you need to know when you look at an Audit, your financial data schedule. Anyone can gain strength of your knowledge and understanding of the financials of your Agency. This session will break down the areas of reports and what impact they make in a department of the agency.



Plan a luxury getaway to JW Marriott Orlando, Grande Lakes. Our resort, set on 500 lush acres, welcomes Florida travelers with upscale amenities and superb service. Take advantage of our lazy river outdoor pool and Grande Lakes Sports, including a bike trail. Enjoy The Ritz-Carlton Spa® Orlando and the par-72 golf course designed by Greg Norman. The hotel hosts delicious dining options, from casual farm-to-table fare to fine dining. Contemporary rooms and suites offer plush bedding, internet-ready HD TV's, marble bathrooms with oversized tubs, in many cases, private balconies with

scenic lakefront or pool views. Suites provide generous living areas, ideal for traveling families. Event planners value our more than 135,000 square feet of sophisticated event space, including elegant ballrooms and inviting outdoor venues, such as Whisper Creek Farm. Our location offers an unparalleled retreat, a short distance and shuttle ride to attractions like Universal Studios Orlando®, SeaWorld® and Walt Disney® World. -- JW Marriott-Orlando website (<https://www.marriott.com/hotels/travel/mcojw-jw-marriott-orlando-grande-lakes/>)

<https://book.passkey.com/go/SERCSummerConference> or call toll free: 1-800-266-9432

Room reservations must be made prior to Monday, May 20, 2019 to qualify for the Conference rate. Rates are from \$199/night+fees and parking* to \$239/night+fees and parking*.

* Parking -- self \$19/night
-- valet \$25/night