

Holiday Edition

SERCulator

Happy New Year

HELLO!

2020



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Fall/Holiday Edition 2019



TABLE of CONTENTS:

President's message	3
Clark becomes NAHRO fellow	3
SERC 2019-2021 officers	4
SERC 2019-2021 chairpersons	5
Small Agency Task Force.....	6
SERC 2019-2021 committees	6-7
SERC states' board members	7-13
Transition meeting	16-21
Emerging leaders	23
TAHRA/KHA conference	24
SERC golf tournament	25
Legislative update	27
2020 annual conference.....	29
Advertising Insertion order.....	31
Upcoming events.....	32

The SERCulator is the official publication of the Southeastern Regional Council of the National Association of Housing and Redevelopment Officials. The SERCulator is published quarterly. Comments, suggestions, articles, features and photographs are solicited in interest of the members of Southeastern Regional Council of the National Association of Housing and Redevelopment Officials. Although all submissions are subject to approval and editing, every effort will be made to publish submissions based on available space. Photos cannot be returned.

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The SERCulator

A message from your SERC President



Happy Holidays from your SERC president!

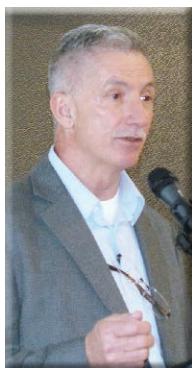
I welcome this opportunity to send a short message to our special SERC members wishing you and your families a wonderful holiday season. If you are traveling during the holiday season please, have a safe and non-stressed journey. I am grateful for your continued support and also for making our progress possible in 2019.

As we transition to the New Year, I am looking forward to working with each of you in meeting the challenges ahead.

"Wishing you contentment, success and peace in 2020."



Mark Taylor
SERC-NAHRO PRESIDENT



Clark Receives NAHRO Fellow Recognition

NATIONAL GROUP HONORS TIFTON HOUSING AUTHORITY DIRECTOR

Shaundra N. Clark, executive director of the Tifton Housing Authority (THA), has been recognized for exemplary work by the National Association of Housing and Redevelopment Officials (NAHRO).

At NAHRO's recent national conference in San Antonio, Texas, Clark became the 26th NAHRO Fellow. The association's board of governors bestows the honor on individuals for their "accumulated wisdom and mastery as seen by their achievements and their actions within their own communities. NAHRO Fellows demonstrate over time their commitment to improving the housing conditions of their fellow citizens and the viability and sustainability of the communities in which they live and work."

Clark has been the THA's executive director since June, 2000. NAHRO said that "she not only improved the agency, but the community as well. She established a non-profit, which now owns units, facilitated a \$7 million bond deal for a local affordable housing property, completed demo-dispositions, and has established youth after-school and senior programs."

She has served on numerous committees at the national, regional and chapter levels, and is currently involved with the Tifton Rotary Club, PLIGHT Inc., Ruth's Cottage & the Patticake House, Christ's Church, Delta Sigma Theta Sorority and other local community groups.

"Shaundra Clark has been an amazing partner for the Tift County Foundation for Educational Excellence (TCFEE)," said Mike Brumby, the foundation's executive director.

"Under her inspiration and leadership, the THA joined with the TCFEE for summer reading, math and computer programs at THA centers annually from 2008-2018. She also served as a TCFEE board member from 2015-2018. I would count her among our best," Brumby said.



SERC Officers | 2019-2021



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VP OF COMMISSIONERS

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Mark E. Taylor is the CEO of the Charleston-Kenawha Housing Authority. He has over 19 years of experience in public housing and holds a bachelor's degree in accounting. Mark is a district two board member for WVAHA. He will be serving as President for SERC. He has served as senior vice president, past treasurer and past vice president for housing and for CR&D.

Shaundra Clark of Tifton, GA is the current vice president for SERC. Shaundra serves as executive director at the Tifton Housing Authority and has over 26 years of experience in public housing. She holds a business administration degree as well as a master's in public policy and administration. Shaundra is chairperson of the nominations committee and past president for GAHRA, and has served on numerous SERC committees in the past.

Anthony Goodson, Jr. is the chief executive officer of the Housing Authority of the city of Goldsboro, a high performing agency that serves more than 12% of the citizens of Wayne County, NC. Over the past 15 years, Anthony has been the recipient of numerous agency awards; he has served on several boards and held various leadership positions. Goodson is passionate about investing in the next generation, making it a priority to take time from his hectic schedule to greet kids most mornings as they enter school. He has facilitated a book club for boys on his days off, and annually takes underprivileged youth outside of their typical environment with his signature program entitled, "Hangin w/the CEO!"

Michael Wong is the executive director of the Harrisonburg Redevelopment and Housing Authority. He has 20 years of service in public housing and is past president of VAHCDO. Michael serves as vice president of housing for SERC and as a member of the legislative committee. He has a bachelor's degree in economics from James Madison University.

Cindy Peast Harrington is the executive director of Bluefield Housing Authority in Bluefield, WV. Cindy has over 32 years of experience working with public housing agencies, with the last 27 serving in the position of executive director at Bluefield. She holds a bachelor's degree from Marshall University and master's degree from Mountain State University. She has served as board member, secretary, vice president and president of the West Virginia Association of Housing Agencies. She is currently the vice president for professional development. She has served on several other SERC committees to include, program chairperson for the 2015 and 2017 Annual Conference.

Jan B. Piersol of Newberry, SC will be serving as vice president of member services. She is the executive director of the Housing Authority of the city of Newberry with 36 years of experience in the housing industry. She holds a business administration degree. She is past president of CCHRCO and has served on numerous committees for CCHRCO and SERC.

Shauna Boom has 20 years of service in public housing and has served as executive director of Kentucky's Owensboro Housing Authority for the past year. She is president of KHA, and serves on SERC's professional development and executive committees. Shauna has a bachelor's degree in administration of justice.

James Cox is the chief operating officer with the Greensboro Housing Authority. He will be serving as vice president of CR&D on the SERC board for 2019-2021.

Johnny Johnson of Houston, MS has served as president of Regional Housing Authority IV Board for the past 22 years. He currently serves as the president of commissioners for the South Eastern Regional Housing Authority. He received "Commissioner of the Year" for the National Association of Housing for the year 2013. Johnny is retired from the military where he was a bronze star recipient, and is a retired educator having taught in both the Mississippi and Alabama public school systems. His other community service includes serving as the grand senior warden for the M.W. Stringer Grand Lodge for the State of Mississippi. He is the worshipful master for McIntosh Lodge #80, in Houston, MS. He served on the State of Mississippi Personnel Board as president, Hospital Auxiliary Board, Chamber of Commerce Board, United Way Education Chairman, and the CAFB Community Council.

SERC Committee I Chairs | 2019-2021

Executive Committee

STEERING COMMITTEE

President	Mark Taylor	WV
Sr. VP	Shaundra Clark	GA
Secretary	Anthony Goodson	NC
Treasurer	Michael Wong	VA
VP Commissioners	Johnny Johnson	MS
VP Housing	Cindy Preast-Harrington	WV
VP CR&D	James Cox	NC
VP Professional Development	Jan Piersol	SC
VP Member Services	Shauna Boom	KY

STATE REPRESENTATIVES

AL	Beverly Barber
FL	Debbie Johnson
GA	Reta Thomas
KY	Stephen Parker
MS	Brian Power
NC	Vivian Perry
SC	Robbie Littlejohn
TN	Paul Dellinger
VA	Phillip Page
WV	Pauline Stugill

PAST PRESIDENTS

Immediate PP	Sean Gilbert	TN
Second PP	Dave Baldwin	VA
Third PP	Ailrick Young	MS

President's Portfolio

ANNUAL CONFERENCE COMMITTEE

2020-Boca Raton, FL

Conference Chair	Candice Drake (Co-Chair)	GA
Program Chairperson	Connie Howard	SC
Exhibits Chairperson	Susan Lillis	KY
Registration	Jake Oglesby	GA
Opening Ceremony	Mike Raburn	GA
Ushers	Gerald Board	KY
Awards Ceremony	Charlie Harrinton	VA
Golf Tournament	Sabrina Woodard	TN
		VA
	Tom Wachs	AL

2021-Louisville, KY

Conference Chair	Shannon Biggs (Co-Chair)	KY
Program Chairperson	Connie Howard	SC
Exhibits Chairperson	Susan Lillis	KY
Registration	Jake Oglesby	GA
Opening Ceremony	Mike Raburn	GA
Ushers	Gerald Board	KY
Awards Ceremony	Charlie Harrinton	VA
Golf Tournament	Sabrina Woodard	TN
		VA
	Tom Wachs	AL
	Jan Piersol	SC
Hospitality	Carrie Epting (Co-Chair)	SC

RAD

Joyce Floyd	TN
James Cox (Co-Chair)	NC
Sharita Oates (Chair)	NC
Eliana Jones (Vice Chair)	NC
Mentors: The NAHRO Fellows	
Lisa Porter (Co-Chair)	VA
Russell Nast (Co-Chair)	GA
Tom Wachs, Co-Chair	AL
Abraham Williams, Co-Chair	KY
Marilyn Medley (Co-chair)	TN
Angela Childres	KY
Joyce Floyd	TN

Emerging Leaders

Small Agency Task Force

Youth Leadership Development

Executive Committee Coordinator

Strategic Plan Coordinator

Senior Vice President's Portfolio

Shaundra Clark

Clifton Clark (Chair)	WV
Courtney Coleman	AL
Anthony Woods	FL
All Steering Comm Members	

Legislative Committee

Policy Advisory Committee

PA member:	AL
PA member:	TN
PA member:	NC
PA member:	SC
PA member:	MS

Nominating Committee

Ailrick Young, Chair	MS
Thomas Rowe	TN
Tina Akers-Brown	NC
Austin Simms	KY
Don Cameron	SC
Ailrick Young	MS

Intern'l Research & Global Exchange

Site Selection Committee

Secretary's Portfolio

History/Archival Committee

Resolutions

Treasurer's Portfolio

VP Housing's Portfolio

Housing Committee

Rental Assistance Committee

VP CR&D's Portfolio

C R & D Committee

VP Professional Development's Portfolio

Jan Piersol

Donna Lamer (Chair)	SC
Douglas Freeman (Chair)	GA
Donna Gabel (Chair)	WV

VP Member Services' Portfolio

Public Affairs/SERCulator

Member Services

Scholarship

Insurance-Housing Benefits Plan

Retirement-HART

VP Commissioners' Portfolio

Commissioners

Don Clemons	GA
Ed Johnston	GA
Carmen Easter, Chair	WV
	MS

Johnny Johnson

Harry Howe (Chair)

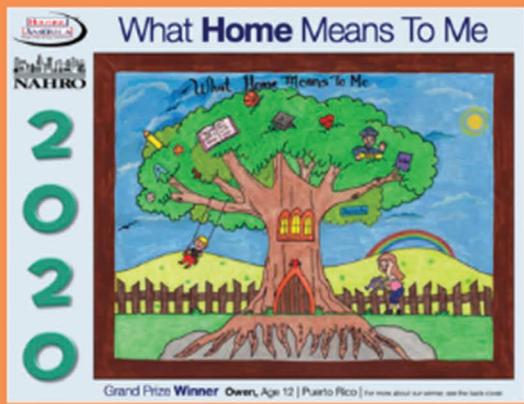
VA



SERC COMMITTEES | 2019-2021

2019-2021 Small Agency Task Force (SATF)

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Smith, Brittany	WV	Williamson Housing Authority	304-235-3270	bsmith_wha@frontier.com



**The 2020 Housing America Calendar
is here!** ☺

ORDER TODAY

AAHRA | OFFICERS

Alabama



Beverly Barber
PRESIDENT

Beverly Barber serves as executive director of Opp Housing Authority and has over 28 years of experience in the public housing industry. She is a graduate of Troy University with a bachelor of science degree in business administration/finance. She attended Capella University studying towards a master's degree in public administration. Beverly serves as president of the Alabama Association of Housing and Redevelopment Authorities. She is married to Johnny Barber, and they have three children and one grandson.

Ron Jones serves as executive director of the Clanton Housing Authority, REAC High Performer 95. He is the current president of APHADA and serves on the vice president of AAHRA. Ron is the chairperson for site selection committee and vendor committee. He holds a bachelor's degree from Valdosta State University.

Carolyn Sutley is their retired executive director of the Enterprise Housing Authority and a longtime member of AAHRA. Previous positions held by Carolyn in AAHRA include president, secretary, treasurer, convention chairperson; she has also served in numerous committee positions. In 2016, she retired from the Enterprise Housing Authority and continues to do consulting work and accounting. She says that being a grandmother and being retired are the best jobs she has ever had!

Leigh W. Chappell is the executive director of the Housing Authority of the city of Hartselle. She received her bachelors of science degree from Athens State College in human resource management and psychology, and has completed numerous leadership and public housing management courses. Her professional affiliations include the Public Housing Authorities Directors Association, the National Association of Housing and Redevelopment Authorities and the Alabama Association of Housing and Redevelopment Authorities (AAHRA). Chappell is a past member of the board of directors for AAHRA.

Dannie R. Walker serves as executive director of the Ozark Housing Community. He graduated from Mississippi State University in 1981 with a BBA in accounting; he also attended Southern Baptist Theological Seminary. Dannie is the immediate past president of the Alabama Association of Housing and Redevelopment Authorities. He has more than 25 years of management experience in the public housing industry. Dannie is married to Queen Walker, and they have two adult sons and five grandchildren (three grandsons & two granddaughters).

Shana B. Demby is the executive director for the Enterprise Housing Authority. She is a graduate of Georgia Southern University with an undergraduate degree in political science and a graduate degree in human resource management. She is the mother to a freshman in college and a 6-year-old Labradoodle. Her husband of 22 years is retired from military service. Demby's journey in the housing industry started in 1990 at the Enterprise Housing Authority as the Section 8 Occupancy Specialist where she learned the importance of serving the community and helping individuals become self-sufficient.

Cortney J. Coleman is the executive director of the Housing Authority of the city of Bessemer. He is a graduate of the University of Alabama at Birmingham with a bachelor of accounting. Coleman is active in his state association, Alabama Association of Housing and Redevelopment Authorities (AAHRA), and Southeastern Regional Council of the National Association of Housing and Redevelopment Officials (SERC-NAHRO). He is on the board of directors of the Clay House Outreach Center. Coleman is also a certified public accountant.

Julie Word has served as the executive director of the Boaz Housing Authority since 2016. She began her career in public housing in 2009 at the Attalla Housing Authority. Julie has been a part of the AAHRA family for many years, though. Her father, Wayne East, was the executive director at the Gadsden Housing Authority for 25 years until retirement. Word is a graduate of Auburn University with a degree in management information systems. Prior to working in public housing, she worked for a banking software company and traveled the country training bank staff on fraud prevention software. She lives in Gadsden, Alabama and is married with two children.

Bobby Jones is the executive director for the Andalusia Housing Authority. He and his wife Susan have been married for 33 years. He is the father of two children and grandfather of four. You will find him spending most evenings with the grandkids as the children will allow. Jones is a graduate of Troy State University with an undergraduate degree in business administration. He started his career in the military where he served with the Navy and then did active duty in the Army National Guard. He worked in the telephone industry for 25 years before starting his housing career in 2017.

CAROLYN SUTLEY
TREASURER



Leigh Chappell
SECRETARY



Dannie Walker
PAST PRESIDENT



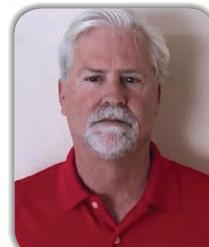
Shana B. Demby
MEMBER



Cortney J. Coleman
MEMBER



Julie Word
MEMBER



Bobby Jones
MEMBER

CCHRCO I OFFICERS

North & South Carolina



Vivian Perry
PRESIDENT

Vivian Perry is a native of Dunn, North Carolina, received an associate's degree from Sampson Community College. Her career in housing began in 1983 with the Laurinburg Housing Authority. She also worked for the Maxton Housing Authority, and currently serves as the deputy executive director for the Kinston Housing Authority. Perry and her husband Kenneth are the proud parents of two children, both North Carolina A & T Aggie graduates. They have four grandchildren and one grand dog.



Robbie Littlejohn
VICE PRESIDENT

Robbie D. Littlejohn is the executive director of South Carolina's Union Housing Authority. He has 11 years of experience in public housing and currently serves as president elect of CCHRCO. He earned his bachelor's degree from Wofford College in Spartanburg, SC. He is a NAHRO-certified public housing manager and a graduate of PHADA's and Rutgers University's executive director education program. He currently serves as treasurer of the South Carolina Association of Housing Authorities Executive Directors. He is retired from the South Carolina Army National Guard and is a past member of SERC's housing committee. He is married to Wanda Littlejohn, and they have two sons.

Michael Dineen is the executive director of the Lenoir Housing Authority in North Carolina and has over fifteen years of experience in public housing in North Carolina and Georgia. He serves as the senior vice president of the CCHRCO and the president of NCHADA. He is a veteran of the U.S. Army and also served as a police officer in Georgia for ten years. Michael graduated with his bachelor's degree at Shorter University in Rome, GA. He is Married to Jennifer and they have three children.



Michael Dineen
SENIOR VICE PRESIDENT

Ivory Mathews is the executive director of the Greenville Housing Authority (GHA). She has over 20 years of affordable housing experience. Prior to joining GHA, Mathews was deputy executive director for the Lucas Metropolitan Housing Authority in Toledo, Ohio, and spent a decade at the Aiken Housing Authority (AHA) in South Carolina with the last three years of her tenure there as chief executive officer (CEO). She holds a master of science in the foundations of education with a concentration in counseling & psychology from Troy State University-Augusta in Georgia and a bachelor's of arts in sociology from Newberry College in South Carolina. Mathews also holds several nationally recognized certifications in the affordable housing arena. She is married to Donnie Mathews, and they are the proud parents of two children, Mahogany, 13 and Dalton, 8.



Ivory Mathews
FIRST VICE PRESIDENT

Wendy Ellis is the executive director of the Farmville Housing Authority in Farmville, North Carolina. She has nearly 20 years of housing and currently serves as treasurer of CCHRCO. She is the proud mother of one son and a new grandmother.

Gray Mathis is the executive director of Eastern Carolina Regional Housing Authority. Mathis has over 10 years as an executive director in public housing and have over 25 years as a vice president in banking.

Randy Mathis is the executive director of the Gaffney Housing Authority of South Carolina. He has 44 years of service in public housing, with 25 years as an executive director. He servres as past presidentCCHRCO. Randy received his bachelor's degree in business administration from James Madison University.



Wendy Ellis
Treasurer



Gray Mathis
Secretary



Randy Mathis
PAST PRESIDENT

FAHRO OFFICERS

Florida



Dr. Anthony E. Woods
PRESIDENT

Dr. Anthony E. Woods is the president and CEO of Palatka Housing Authority. He holds a doctorate of theology from Grace Theological Seminary, a bachelor's degree in business administration from Alcorn State University and a master's degree in business administration from William Carey University. Dr. Woods has served on many local, state, regional and national boards. He also holds numerous licenses and certifications, and he has served in many positions of leadership within the housing industry. He has dedicated more than 25 years to providing affordable housing for those in need. Dr. Woods is married to Fioldaliza Woods, and they have six children, four daughters and two sons.

Shannon Young has been with the Seminole County Housing Authority for 13 years. She is currently the president elect of FAHRO and has served on SERC committees since 2013. She also serves on the PHADA Bollinger scholarship committee.

Debbie Johnson is the immediate past president of FAHRO. She has 36 years' service in the housing industry within the state of Florida and she has spent the past eight years in her current position as executive director of the Pinellas County Housing Authority. Debbie earned a bachelor's degree from the University of Maryland where she completed major coursework in mass communications, and she is a graduate of the Executive Director Education Program of PHADA and Rutgers University.

Dr. Abe Singh is the executive director of the Area Housing Commission in Pensacola, FL. In April 2018, He has over ten years of in public housing and currently serves as the vice president/treasurer of FAHRO.



William Russell III
CEO

William Russell III is CEO of the Sarasota Housing Authority and has over 18 years of experience in the housing industry. He is serving as vice president/secretary and current board member of FAHRO.

Kim Barclay is the executive director of FAHRO and has worked in association management and the non-profit industry for twenty-five years. Her strong meeting and event planning skills bring a unique flair and creativity to all her projects. She lives in Tallahassee with her husband Steve and is a home chef who also enjoys boating and fishing.

Jerome Ryans is the executive director of the Tampa Housing Authority. He has a bachelor's degree in sociology and a master's in social work. Jerome has over 29 years' experience in public housing and served as executive director for both the Memphis, Tennessee Housing Authority and the Birmingham, Alabama Housing Authority before relocating to Florida. Jerome is a past president of FAHRO.

Gail Sansbury is the executive director of the Ft. Walton Beach Housing Authority. She has approximately 22 years of service in public housing. Gail served as past-president of FAHRO and also a member-at-large. She serves on SERC's member services committee.

Catherine Reddick is the executive director of the Housing Authority of Bartow. Prior to accepting the director's job in Bartow, she was housing authority director for the Winter Haven Housing. Her extensive background in Public Service dates back to 1972 where she was employed as office clerk for the city of Haines City, Florida. She later served as the director of community development for the board of county. Reddick graduated from Jewett High School in Winter Haven and attended Polk Vocational Technical Center where she received certification in general office practices. She is a certified housing manager and financial manager of housing from National Center of Housing Management.

Philip O. Goomb is a FAHRO board member at large and director of finance at the West Palm Beach Housing Authority. He holds a bachelor's degree in economics from the University of the West Indies and PHM & SPHM certifications. Phillip has over 30 years' experience working in public housing and is a member of SERC's housing committee and a member of the Lauderhill affordable housing advisory committee.

Pamela Davis is the executive director of the Gainesville Housing Authority and has 28 years of service in the public housing industry. She holds a masters' degree in business administration and a bachelor's degree in social work.

Becky-Sue Mercer is the current executive director at Arcadia Housing Authority, and she has worked in the public housing field since 1995. In 2014, Mercer completed the HUD Recovery Plan to have her agency removed from the "troubled list." A graduate of the Executive Director Education Program of PHADA and Rutgers University, Mercer has spent her entire career helping people by maintaining community relations and being an active community partner for non-HUD programs. She serves on several committees of FAHRO and is also an active member of SERC-NAHRO and PHADA. She and her husband Frank have five adult children and three grandchildren.

Lisa Jones Watkins serves as executive director of the Winter Haven Housing Authority. A graduate of Florida A&M University with a bachelor's degree in journalism, Watkins has pursued advanced studies in public administration at the University of South Florida. She's also a graduate of the Executive Director's Certification Program at Rutgers University's Center for Government Studies. Watkins is a board member for FAHRO, a member of the city of Winter Haven's affordable housing committee, a member of the Winter Haven Leadership Class of 35 and Polk Leadership Class 11, a member of the governance board of the Lakeland/Winter Haven Polk County Continuum of Care, a volunteer teacher for Junior Achievement and a board member of the Margaret Byrd Jones Foundation, Inc. She also serves on the FAHRO's board of directors and as chairperson of the public relations committee. Watkins is a strong advocate for domestic violence awareness and prevention.

Kristopher Cruzada is the chairman of the Seminole County Housing Authority, and has been a board member of the Seminole County Housing Authority since 2005. He also serves on the commissioner's committee for NAHRO-SERC. Kristopher obtained his bachelor's degree from the University of Central Florida in accounting and then attended St. Louis University School of Law. He is a member of the Florida Bar and maintains an active legal practice in Oviedo, Florida.



Debbie Johnson
IMMEDIATE
PAST PRESIDENT



Abe Singh
TREASURER



William Russell
SECRETARY



Kim Barclay
EXECUTIVE DIRECTOR



Jerome Ryans
MEMBER at LARGE



Gail Sansbury
MEMBER at LARGE



Catherine Reddick
MEMBER at LARGE



Phillip O. Goombs
MEMBER at LARGE



Pamela Davis
MEMBER at LARGE



Becky Sue Mercer
MEMBER at LARGE



Lisa Jones Watkins
MEMBER at LARGE



Kristopher Cruzada
COMMISSIONER at LARGE

GAHRA OFFICERS

Georgia



Reta Thomas
PRESIDENT



Debi McDade
SENIOR VICE PRESIDENT



Brandie Garner
V.P. MEMBER SERVICES



Mark Watson
V.P. LEGISLATION &
REGULATION



Latonia Simmons
V.P. PROFESSIONAL
DEVELOPMENT

Reta Thomas serves as the director of resident services for the Augusta Housing Authority. Reta is a housing professional with 36 years of service. She is the 2019-2020 president for the Georgia Association of Housing and Redevelopment Authorities (GAHRA) and is serving a third term as chairperson of SERC's public affairs/SERCulator committee. Reta, a former public housing resident, is an alumnus of Albany State University and Faith Bible Institute. She has one adult son and two adorable grandsons, Lathan and Dillon.

Debi McDade is the executive director of the West Georgia Consortium, which manages the Arlington, Cuthbert, Edison, Fort Gaines and Shellman Housing Authorities as well as a Section 202 property, Southwood Village Apartments. She has 13 years of experience in public housing, six of those being as the executive director. She is the senior vice-president for GAHRA. Debi currently serves on the scholarship committee for SERC. Debi is married to Dennis McDade and they have two grown children and three grandchildren.

Brandie Garner is the director of the Housing Choice Voucher Program for the Marietta Housing Authority. She has 19 years of experience in public housing and serves as the vice president for member services of GAHRA. Brandie currently serves on the SERC rental assistance committee. She earned her bachelor's degree from Michigan State University and her master's degree from the University of South Florida. She and her husband Greg live in Kennesaw and have two sons, Ethan, a graduate student at North Greenville University and Logan, a sophomore at Reinhardt University.

Mark Watson has served as the executive director of the Jesup Housing Authority since 2003. Prior to that, Mark was the utilities area maintenance planner for Rayonier in Jesup. He is a graduate of Armstrong Atlantic State University and holds a bachelor's degree in applied mathematics. Mark was named to the first 40 under 40 list for SERC, and he has participated in the GAHRA Emerging Leaders Program. He has served as chairman of several GAHRA committees, including both the state and national legislative committees and the annual convention committee. He has also served as vice-chairperson of the SERC strategic planning committee.

Latonia Simmons serves as the vice-president of housing operations with the Albany Housing Authority in Albany, Georgia and has over 20 years of experience in public housing. She holds an associate's degree in human services and a bachelor of arts degree in social work. Latonia serves as co-chairperson of SERC's member services committee. She was a 2012 graduate of GAHRA's Future Leaders class and a 2015 graduate of SERC's 40 Under 40 class. Latonia is married to Andre' Simmons, and they have a son.

Gary Erwin is the executive director and CFO of the Conyers Housing Authority and has 12 years of public housing experience since 2006. He oversees the operations of 290 public housing units and manages an additional 116 unsubsidized affordable housing units through a nonprofit corporation of which he is the CEO. Prior to 2006, Gary was a lieutenant for the Conyers Police Department where he specialized in financial investigations and audits, and in 2013 he rejoined Conyers Police to become their SWAT entry team leader. Gary has been married for 23 years, has one daughter at the University of Georgia School of Veterinary Medicine, and his son is a senior in high school with the intentions of continuing his education in criminal justice. Gary has been serving SERC since 2017 as the exhibitor chairman. Gary served GAHRA as the exhibitor committee chairman from 2013-2018 and is now the GAHRA vice president of Housing and Redevelopment.

Marie Harris is the executive director of the Roberta Housing Authority and has 27 years of service in public housing. She has served on the GAHRA executive committee for 23 years, as chair & co-chair of the management committee and chair & co-chair of the professional development committee. She has also served as a member of the convention committee, U.S. government committee, and Georgia government committee. Marie represents GAHRA on the SERC professional development committee.

Candice Drake is the executive director for Dawson Housing Authority and has over 12 years of experience in public housing. She holds a bachelor's of arts in English and criminal justice from Alabama A & M University and a master's degree in public administration from Western Michigan University. She was a 2012 graduate of GAHRA's Future Leaders. Drake has served on GAHRA's executive committee in numerous positions and currently serves as SERC's co-chairperson of convention. She is the proud mother of one son.

Michael Boatwright is the executive director for the Moultrie Housing Authority, Doerun Housing Authority and the Moultrie Leased Housing Corporation located in Moultrie, Georgia and the Moultrie Leased Housing Corporation. With 18 years of experience in public housing, Michael serves as the past president of GAHRA. He currently serves on SERC's annual convention committee and the small agency task force committee. He has previously served on various committees both within SERC and GAHRA. Michael is a graduate of the University of Georgia and is married with two children.



Gary Erwin
V.P. HOUSING



Marie Harris
TREASURER



Candice Drake
SECRETARY



Michael Boatwright
PAST PRESIDENT

KHA I OFFICERS

Kentucky



Steven Parker
PRESIDENT

Steven Parker is the executive director for the Housing Authority of Dawson Springs, and has 13 years of experience in public housing. He currently serves as president of the Kentucky Housing Association (KHA), and on the professional development committee and the state representative committee for SERC. He has also served as both vice president and vice president of public housing for KHA, on the board for the KHA Self-Insured Fund, and has served on various SERC committees, including SERCcess, emerging leaders, and 40 under 40. He was commissioned as a Kentucky colonel in 2010 by the governor of KY. Steven is married with 2 children and holds a bachelor's degree from Western Kentucky University in financial management/planning.

Jeffrey Patrick has been the executive director of the Housing Authority of Morehead for 15 years. He has served on the KHA board as the VP of housing and currently serves as the vice president of KHA and on the KHA Self-Insured Fund board. He has served on several SERC committees, including small agency task force, education & training, housing, and 40 under 40. He received his associates degree and his BA from Morehead State University. Prior to working in public housing, he worked for General Dynamics Land Systems Division (defense contractor) for seven years in Lima, OH and three years in Cairo, Egypt building army tanks as a welding engineer, certified welding instructor and welding production manager. Returning to the states in 1994, he bought and operated a gasoline and diesel fuel distributorship in Morehead, where they served farmers, construction companies, and rural "mom & pop" grocery stores.

Ruth Tanner is the executive director for the Boone County Assisted Housing Department in Burlington. She has 25 years of experience in affordable housing, serving the last seven years as the director. Ruth is currently the secretary for KHA and has served 2 terms as vice president of Section 8 for the association. She also currently serves on the rental assistance committee for SERC. Ruth is married with 3 grown children and 5 grandchildren.

Cheri James is the executive director of the Catlettsburg Housing Authority. She has over 20 years of experience in local government with seven years in public housing. She currently serves as the treasurer for the Kentucky Housing Association and is a member of the SERC education & training committee. She received her bachelor's degree in finance from Morehead State University. She and her husband Trent have 2 sons.

Mike Turner is the executive director of the Housing Authority of Tompkinsville, as well as the managing director of the Burkesville Housing Authority. He currently serves on the KHA board of directors as vice president of public housing. He has worked in public housing for 14 years. Mike is married with six children, 13 grandchildren and one great grandchild. He has been a pastor for 18 years in Tompkinsville.

Tracey Wilks is the Section 8 manager at the Housing Authority of Lawrence County, where she has worked since February 2007. She is currently serving as the vice president of Section 8 for the Kentucky Housing Association. She is married to Neil and they have twin boys who are 17 years old.

Faith Day Pike is the maintenance director for the Housing Authority of Catlettsburg. She has 5 years of experience in public housing. She currently serves as vice-president of maintenance for the Kentucky Housing Association. She serves on local revitalization and civic committees both as a public servant and as a business owner. She is both a music performer and teacher. She and her husband Steve have five children.

Faye Dodd is the executive director of the Housing Authority of Murray. She has over 20 years of experience in public housing. Murray's public housing program was the first to go smoke-free in the state of Kentucky in 2009. She currently serves as director-at-large for the Kentucky Housing Association, and has served in the past as District 1 director, secretary, vice-president of public housing and also serves on the Kentucky Housing Association Self-Insured Fund board of trustees. She is a Rutgers University certified EDEP, NAHRO certified SPHM, and received her bachelor's degree in social work from Murray State University. She has served on several SERC committees including 40 under 40, member services, and a resident and client services award jury.

Tim Kitts is the executive director of the Housing Authority of Danville, as well as the managing director of the Stanford Housing Authority. He currently serves on the KHA board as District 2 director. He has worked in public housing for eight years. He serves on the SERC CR&D and IRGE committees and was a SERC Emerging Leader graduate in 2019. Tim is married with three children and holds a bachelor's of science degree in business administration from Tennessee Temple University.

Cindy Bowen is the executive director of the Housing Authority of Lawrence County. She currently serves as District 3 director for the Kentucky Housing Association. She has over 28 years of experience in finance and three-and-a-half years in public housing. Cindy and her husband Randy have two sons.

Vickie Smiley is the executive director of the Housing Authority of Hopkinsville and currently serves as the state past president. She has been in housing for 20 years. In the past, she has served as District 1 director, vice president and president of the Kentucky Housing Association, and has served on several SERC and PHADA committees. She is married to Bruce, and has two grown children and three grandchildren.

Shauna Boom is the executive director of the Housing Authority of Owensboro. She has worked in public housing for over 20 years, and currently serves as District 1 director for KHA. She is past president of the Kentucky Housing Association and serves as the SERC VP of member services and on the administrative practices and budgeting committee. Shauna is married with three children and holds a bachelor's of science degree in administration of justice from Southern Illinois University – Carbondale.

Tooter Castle is the deputy executive director of the Housing Authority of Paintsville. She has over 25 years of experience in public housing. Ms. Castle is past president of the Kentucky Housing Association, has served as vice president of KHA and two terms as District 4 director. She has also served on several SERC and PHADA committees. She is currently serving as secretary of the KHA Self-Insured Fund and as a District 4 director for KHA. She is married to Bob and has one son and two grandchildren.



Ruth Tanner
SECRETARY



Cheri James
TREASURER



Mike Turner
V.P. HOUSING



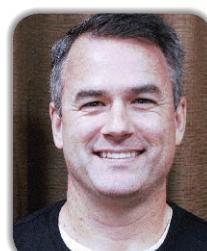
Tracey Wilks
V.P. SECTION 8



Faith Day Pike
V.P. MAINTENANCE



Faye Dodd
DIRECTOR



Tim Kitts
DIRECTOR



Cindy Bowen
DIRECTOR



Vickie Smiley
1st PAST PRESIDENT



Shauna Boom
2nd PAST PRESIDENT



Tooter Castle
3rd PAST PRESIDENT

Mississippi

MAHRO OFFICERS



Ben Washington
PRESIDENT



Jason Spencer
SR. VICE PRESIDENT



Kaye Judson
SECRETARY/TREASURER



Felicia Jackson
VP Professional Dev



Sarah Lyons
VP MEMBERS SERVICES



Katina Pace
VP OF HOUSING

Ben Washington is the executive director of the Vicksburg Housing Authority and its non-profit Vicksburg Housing Management and Development LLC. He also serves as the executive director for the Yazoo City Housing Authority. Washington has over 15 years of experience in low-income housing and 22 years as an executive director. He is the current president for MAHRO and serves on several SERC committees. He has a bachelor of science in business administration from University of Southern Mississippi. He has been married to Elizabeth for over 27 years and they have three kids.

Jason Spencer is the executive director of Tennessee Valley Regional Housing Authority which serves over a ten-county area in northeast Mississippi. He has 18 years of service with TVRHA in a wide variety of roles. Spencer serves on the rental assistance/CR&I committee for MAHRO. He is also a PHADA trustee and serves on the housing committee for PHADA. He is currently serving on the rental assistance committee and the RAD committee for SERC-NAHRO. Spencer holds a BBA from Faulkner University and an MBA from Union University in Jackson, TN. He and his wife Jeannie have two sons.

Kaye Judson is retired from the West Point Housing Authority. Kaye has 32 years of experience in public housing and holds a bachelor's degree in science and accounting. She currently serves as secretary-treasurer of her state association. She has served on SERC's small agency task force, scholarship, housing, professional development, and education and training committees. Kaye also serves on NAHRO's professional development and small agency task force committees.

Felicia Jackson is the assistant executive director of the Housing Authority of the City of Laurel and has 26 years of service there including numerous years as an administrative assistant. She is a co-chairperson of the South Mini Group and a member of the professional development and emerging leaders committees for MAHRO and SERC. Jackson is a graduate of Jackson State University where she received her bachelor's degree in business administration.

Sarah Lyons is the controller of the Biloxi Housing Authority where she has ten years of experience. She currently serves as the chairperson of MAHRO's member services committee and is a contributor to the MAHRO emerging leaders committee and MHARM advisory committee. She is Mississippi's member services representative for SERC. Lyons earned her masters of business administration from the University of Southern Mississippi.

Katina Pace is deputy executive director for Mississippi Regional Housing Authority VI (MRHA VI) in Jackson. Prior to joining MRHA VI in December 2013, she served as vice president of the allocation division of the Low Income Housing Tax Credit (LIHTC) Program for the state of Mississippi at Mississippi Home Corporation. She has over 17 years of affordable housing experience. Mrs. Pace received her bachelor's degree in economics with an accounting emphasis from Tougaloo College.

Tillman Calvert is the vice-chairperson of the board of commissioners for Mississippi's Tupelo Housing Authority. He has 12 years of experience in the housing industry. Tillmon has a bachelor's degree from Tougaloo College, an MBA from Bellarmine University, and a PhD from Jacksonville Theological Seminary.

Helen Werby is the executive director of the Biloxi Housing Authority, where she began working in August, 2004 as the HOPE VI coordinator. She serves as the president of the Biloxi Community Development Corporation. She currently serves on the boards of the Mississippi Association of Housing and Redevelopment Officials (MAHRO), the Mississippi Housing Authority Risk Management Insurance Pool (MHARM), Gulf Coast Housing Initiative, Mercy Housing and Human Development, Mississippi Association of Affordable Housing Providers (MAAHP), and Gulf Coast Housing Partnership.

Brian Power is the executive director at Mississippi Regional Housing Authority IV in Columbus, MS, and has 33 years of service in public housing. Brian serves on the board of directors and as past president of MAHRO. He has been a SERC member for 25 years and has served on numerous committees including maintenance and modernization; public affairs, legislative, education and training committee, executive committee; and as a state representative.

Tabitha Smith is the executive director of the Tupelo Housing Authority and has 24 years of service. She currently serves as chairperson of MAHRO's administrative practices committee. She also serves as a member of MAHRO's emerging leaders committee and of SERC's administrative practices committee.

Debra Taylor is a lifelong native of Starkville. She holds a bachelor of science degree from MUW in education and her master's degree in education from Mississippi State University. She serves as the executive director of the Columbus Housing Authority where she has been employed for the past 18 years. Taylor is a member of numerous civic organizations and serves on several advisory councils. She has been married to Terrance for 28 years, and they have three grown children and three grandchildren.

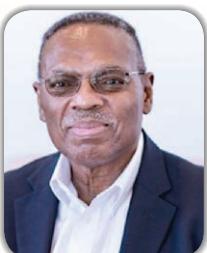
Thomas Coleman is special advisor to Tennessee Valley Regional Housing Authority has over 40 years of service. Thomas is a past president and has served on the board of directors of MAHRO. He served two terms as SERC's vice president of housing and is presently a member of SERC's legislative committee. He served on the NAHRO housing committee for several years and is presently a member of the PHADA housing committee. He has a bachelor's degree from Mississippi State University. He and his wife Mary Kathryn have two sons and two grandchildren.

Judy Mellard is the executive director of the Hattiesburg Housing Authority with 16 years of service. She currently serves as the immediate past president of MAHRO. She is the Mississippi SERC representative and has served on SERC's annual conference, professional development, housing, legislative, and budget committees. Currently, she serves as the chairperson of the SERC-NAHRO IRGE committee and serves on the SERC legislative committee. She received her bachelor's degree in business administration from the University of Southern Mississippi with an entrepreneurship emphasis. Judy is certified in public housing management.

Ailrick Young is the executive director of the city of Laurel, MS Housing Authority and has 24 years' experience. He is currently a member of the policy advisory committee in the Mississippi chapter, and has served as SERC past president as well as on the nominating and youth development committees. He also serves on the National Association of Housing and Redevelopment Officials (NAHRO) Strategic Planning Advisory Group (SPAC). He holds a bachelor's degree from University of Southern Mississippi in criminal justice.

Royal Ann Spencer is the executive director of the Clarksdale Housing Authority where she has over 40 years of service. She serves on the policy advisory committee for MAHRO, and is currently serving on SERC's professional development committee. She has also served on the board of directors of MAHRO as well as president, senior vice-president, and vice-president for professional development. She attended the University of Southern Mississippi. Royal Ann and her husband Greg have three children and are the proud grandparents of Addison, who is 15 months old.

Terri Farmer-Holt is the executive director of Winona Housing Authority. Farmer-Holt has over 35 years in public service, with five of those years at Winona Housing Authority. She serves on the board of directors of MAHRO and on the advisory committee of MHARM insurance. She has served on MAHRO member services committee, and the small agency task force and the public affairs committees for SERC. She currently serves on MS Tobacco Free Coalition for Montgomery County and on Families First for MS Coalition for Montgomery County. Farmer-Holt has an associate's degree from Holmes Junior College. She has two children and one grandchild.



Tillman Calvert
VP OF COMMISSIONERS



Helen Werby
DIRECTOR



Brian Power
DIRECTOR



Tabitha Smith
DIRECTOR



Debra Taylor
DIRECTOR



Sarah Lyons
VP MEMBERS SERVICES



Thomas Coleman
POLICY ADVISORY



Judy Mellard
POLICY ADVISORY



Ailrick Young
POLICY ADVISORY



Royal Ann Spencer
POLICY ADVISORY



TERRI HOLT
DIRECTOR

VAHCDO I OFFICERS

Tennessee



Paul Dellinger
PRESIDENT



Maria Carlton
SR. VICE PRESIDENT



Jo Alred
VICE PRESIDENT COMMISSIONERS



Thomas Rowe
SECRETARY/TREASURER



Jeff Green
VICE PRESIDENT HOUSING

Paul Dellinger Paul Dellinger has served as TAHRA president since 2017 and has been the executive director of the Cleveland Housing Authority since 2005. He previously served as the deputy director of the Allen Metropolitan Housing Authority (Lima, Ohio) for more than 12 years. He received his bachelor's degree in business administration from Bowling Green State University in 1983 and later earned his master's in business administration from Tiffin University in 2003. Paul and his wife Sheri have two sons Aaron and Cody and two grandsons Gentry and Landy. Paul enjoys family, travel, guitar, and endurance mountain bike racing.

Maria Catron is the executive director of Oak Ridge Housing Authority. Ms. Catron has served in a variety of roles during her 15 years in the public housing/affordable housing industry. Her experience ranges from redevelopment with HOPE VI Community Supportive Services/Choice Neighborhoods to community programs and services with Family Self Sufficiency/Homeownership programs. Maria has served on several local, regional, and state boards focused on affordable housing. Currently, she is serving as treasurer for the Tennessee Affordable Housing Coalition and senior vice-president of TAHRA. Maria and her husband Darryl reside in Oak Ridge and have five sons and a daughter.

Jo Alred is currently serving as the board chairperson for the Jackson Housing Authority in Jackson, Tennessee. Appointed to the housing board in 1998, she has served for the past 15 years. During this time she has served as co-chairperson for the commissioners committee for TAHRA and as secretary to the commissioners committee for SERC-NAHRO. She is a trainer for the commissioner certification offered through NAHRO. Before retiring in 1997, Jo had 31 years of service to the state of Tennessee as a teacher and administrator for Dyersburg City Schools, Jackson State Community College and the Tennessee Technology Center at Jackson.

Thomas Rowe graduated with a B.S. in accounting from Atlantic Christian College, Thomas started his housing career with the Rocky Mount Housing Authority in 1980 as the assistant to the comptroller. He held various positions in Rocky Mount before becoming the executive director. In 1996, Thomas became the executive director of the Fort Mill Housing Authority until December 2013, when he joined the Murfreesboro Housing Authority. He was also the director of three other non-profit entities that were involved in land development for affordable housing. He is past president of SERC-NAHRO, and past president of the Carolina Council of Housing and Redevelopment Officials. Thomas has twin sons, Bryan and Henderson who are 29 years old.

Jeff Green is the operations director for Morristown Housing Authority (MHA). Jeff has worked with MHA since 1999. His duties for the housing authority include supervising daily maintenance operations, managing the capital fund program, and overseeing procurement. He is a graduate of Tusculum University with a bachelor's degree in organizational management with a concentration in financial management. He serves as co-chair of TAHRA's exhibitors committee and is a member of the SERC/NAHRO history and archives committee. Jeff is also a member of the East Tennessee Purchasing Association. He and his wife have three sons and two granddaughters.

Justin Jones received bachelor's degrees in both business management and accounting, as well as his master's degree in business administration with a concentration in accounting. After several years in public accounting, Justin became the finance director at Ripley Housing Authority in 2015. He was promoted to the position of executive director in 2018. Justin has two children, Austin and Georgie, and he is a lifelong resident of Lauderdale County.

Susan Minor has been with the Franklin Housing Authority (FHA) since 2012. She is currently serving as the vice president-operations and is involved with development activities, human resources, community outreach, asset management, grant writing and "other duties as assigned". She has a broad range of professional experience including nonprofit management, marketing and communications and commercial real estate. She holds a bachelor's degree in finance from Arkansas State University and completed the PHADA/Rutgers Executive Director Education Program. She is involved with several community organizations. Susan and her husband, Gary, live in Franklin and have one son.

Jim Payne has served as executive director of Sparta Housing Authority since 2002. His is also the past president of the Sparta Jaycees, past member of the Sparta Rotary Club, served as City of Sparta alderman for fifteen years, served as vice president at large for TAHRA under the leadership of two past presidents, and has been vice president of housing for the past two years. Jim was president of TAHRA from 2015-2017. He serves on the board of trustees for Motlow State Community College He is married to Judy Parker Payne.

Joyce Floyd is the vice president of strategic planning and development for KCDC, the housing and redevelopment agency for Knoxville, TN. Her responsibilities include the development of KCDC's long range and annual organizational strategies, executive oversight of their implementation with focus on financial impact, and oversees KCDC's development and acquisition activities. She has over 30 years of experience in the affordable housing market. She also serves as chairperson for the Sparta Housing Authority board of commissioners. She has a strategic planning certification from the Performance Institute as a certified government performance manager and oversees the strategic planning activities for both SERC/NAHRO and TAHRA. She currently serves on NAHRO's community revitalization and development committee. Joyce received her bachelor's degree from Tennessee Technological University.



Justin Jones
VICE PRESIDENT MEMBER SERV.



Susan Minor
VICE PRESIDENT PROF. DEV.



Jim Payne
1st PAST PRESIDENT



Joyce Floyd
2nd PAST PRESIDENT

VAHCDO | OFFICERS

Virginia



Phillip Page
PRESIDENT

Philip Page, Jr. is the vice president of program services after having previously served as director of development of the Hampton Redevelopment and Housing Authority. He has 16 years of experience in affordable housing. Philip received his undergraduate degree from William & Mary and holds an MBA from Oklahoma State University. Currently, he serves on the SERC executive and small agency task force committees and is the president for VAHCDO.

Alisa Winston is the deputy executive director for the Portsmouth Redevelopment and Housing Authority. She has more than two decades of experience in housing and community development having worked in Suffolk, Chesapeake, and Newport News. Alisa holds a master's degree in urban planning from Norfolk State University and a bachelor's degree in political science from Hampton University. She serves on the board of directors for the Portsmouth Area Resources Coalition, Inc. and as the chairperson of housing for the Portsmouth NAACP. She is the vice-president for program services for VAHCDO.

Gary Wasson has served as the CEO and executive director of the Danville Redevelopment and Housing Authority since March 2006, though he has been working with public housing agencies since 1984. Gary has a bachelor's degree in economics from Central Washington University, Ellensburg, Washington. He currently serves as the secretary of VAHCDO.

Lance Allen is the deputy director/accountant for Staunton Redevelopment and Housing Authority. A talented musician, Lance is the former executive director of the P. Buckley Moss Society and is the current treasurer of VAHCDO.

Tyrone Franklin is the executive director at the Williamsburg Redevelopment and Housing Authority. Franklin has 24 years of experience in local government and started his career with the Newport News Redevelopment and Housing Authority.

Carl Williamson is the director of housing operations at Newport News Redevelopment and Housing Authority. He currently serves on the board as vice president of housing for VAHCDO.

Keith Viers is the executive director for the Cumberland Plateau Regional Housing Authority and serves as VAHCDO's vice-president for professional development. Keith brings a wealth of management experience to the table as a former Dickenson County administrator. He is also the current vice-president for the Little Ten Housing Authorities of Southwest Virginia.

Justin D. Brooks assumed the role of executive director of the Chesapeake Redevelopment and Housing Authority in January. He holds a master's degree in public administration from Virginia Tech and has over 15 years of executive experience in the field of housing and community development, serving in both the public and private sectors. He serves on the VAHCDO board as vice president of program services.

John Bohm is a life member of VAHCDO, former CEO of NAHRO, and a previous deputy assistant secretary for HUD. He is a pioneer and supporter of small agency solutions and a creative affordable housing advocate. John holds a bachelor's degree in political science from Northeastern University. He is VAHCDO's vice-president for community development.

Ed Ware is the director of communications & government relations for the Norfolk Redevelopment and Housing Authority and serves on SERC's legislative committee. Ed is highly skilled in marketing, public relations, and public policy advocacy with a background utilizing these skills for subsidiaries of Fortune 500 firms. He holds a bachelor's degree in journalism from the University of South Carolina and is VAHCDO's vice-president for public policy.

Dr. Mike Hawkins serves as the managing director of community outreach for the Virginia Housing Development Authority (VHDA). Mike was the community development director for the Newport News Redevelopment and Housing Authority and the Chesapeake Redevelopment and Housing Authority prior to joining VADA. He directed major neighborhood revitalization efforts in those two cities which included the development of homeownership and rental communities. Mike is a member of the American Institute of Certified Planners. He holds a Ph.D. in public administration and urban policy from Old Dominion University.

Lisa Porter is the executive director/CEO of the Bristol Redevelopment and Housing Authority. She has nearly three decades of experience in affordable housing having worked for Cumberland Plateau, Marion and Yuma, AZ. Lisa is the chairperson of SERC's small agency task force and is a member of the resolutions and executive committees. She received her bachelor's degree from the University of Virginia's College at Wise, is a past president of the Little Ten Housing Authorities of Southwest Virginia and is the past president of VAHCDO.

Lance Allen
TREASURER



Carl Williamson
V.P. HOUSING



Keith Viers
V.P. PROFESSIONAL DEV



Justin D. Brooks
V.P. PROGRAM SERVICES



John Bohm
V.P. COMMUNITY DEV



Tyrone Franklin
V.P. COMMUNICATIONS/
MEMBERSHIP

Ed Ware
V.P. PUBLIC POLICY



Dr. Mike Hawkins
V.P. AT-LARGE



Lisa Porter
PAST PRESIDENT



WVAHA I OFFICERS

West Virginia



Pauline Sturgill
PRESIDENT

Pauline Sturgill is the executive director of the Williamson Housing Authority. She was hired in 2012, with 40 plus years of professional experience in rural community capacity building and leadership development. Pauline holds a Master's Degree in Political Science and is a graduate of the WVU Community Development Institute, the WV Higher Education Chancellor's Institute, the Diversity Leadership Academy of West Virginia, the REAL Entrepreneurship Institute, Leadership Plenty, the Grantsmanship Center, the National Service Leadership Institute and was a WVU Community Fellow. Pauline lives with her husband of 42 years in Mingo County, on her family's ridgetop farm, which dates back to the mid-1800's. In her spare time, Pauline oil paints, gardens and enjoys a good book.

Harold Lanham serves as the assistant director and maintenance supervisor of the Dunbar Housing Authority. He was employed by the Charleston-Kanawha Housing Authority prior to moving to Dunbar, where he worked for almost 10 years in the maintenance department. Harold lives on a farm he grew up on, in a log home he built. He has a public housing manager certification and is honored to have the opportunity to serve as vice president of the WVAHA.

Belinda Harness is executive director of the Housing Authority of Mingo County. She graduated with a bachelor's degree from Marshall University in business accounting. Belinda has 26 years with the Housing Authority of Mingo County, serving in a variety of positions that prepared her well to serve as the executive director. She is a board member of Community Works of West Virginia and volunteers throughout the community. Belinda has lived in Delbarton her entire life where she raises her three daughters.

Tammy Miller is the deputy director/director of finance of the Wheeling Housing Authority. She has 13 years of public housing experience. Tammy currently serves on SERC's education and training and IRGE committees, as well as PHADA's legislative committee. Tammy earned her bachelor's degree from West Liberty University and is a 2016 graduate of PHADA's Executive Director Education Program. She and her husband reside in Valley Grove, and have an adult son, a daughter-in-law and two grandchildren.

Christal Crouso is the executive director of the Fairmont-Morgantown Housing Authority. Christal has been involved in the development of a multi-faceted home-ownership center that includes full cycle lending, mortgage business, housing development and rehabilitation services, housing counseling program and a community development program called Morgantown Homecoming. Christal serves on the board of directors of Fahe and the board of directors for the Community Housing Action Partnership. She also serves on the loan committee for Community Works in West Virginia. Christal lives in Fairmont with her husband Denny and her two sons.

Karen C. Jacobson is the executive director of the Randolph County Housing Authority, where she has worked since 2001. Karen also serves as part-time loan fund manager of Woodlands Community Lenders (WCL), a CDFI she co-founded which provides loans and technical assistance to small businesses in a three-county area. Karen serves as the board chairperson of Fahe, a regional membership group on a mission to eliminate persistent poverty in Appalachia. Karen earned her MBA from Boston University and graduated in 2013 from Achieving Excellence, an executive education program of the JFK School of Government at Harvard University.

Donna Whitt is the executive director of the Beckley Housing Authority where she has 35 years of experience. Donna has a business administration degree and serves on the WVAHA scholarship and public affairs committees and the SERC-NAHRO rental assistance and resolutions committees. She lives with her husband Mark of 30 years in Shady Spring with a wide variety of critters.

LuAnne H. Bush is the vice chairman of the Clarksburg-Harrison Regional Housing Authority and serves as the chairperson of the WVAHA commissioners committee. Lu is a vice president with WesBanco Bank, Inc working in commercial lending and as a regional chairperson for the bank's community development department.

Jeff Knight is the chief operations officer of the Charleston-Kanawha Housing Authority and has 20 plus years of experience in public housing. Jeff serves on SERC's asset repositioning and administrative practices committees. Jeff received his bachelor's degree from the University of Charleston and his master's degree from Ohio State University.



Belinda Harness
SECRETARY



Tammy Miller
TREASURER



Christal Crouso
BOARD MEMBER



Karen Jacobson
BOARD MEMBER



Donna Whitt
BOARD MEMBER



LuAnne Bush
V.P. COMMISSIONERS



Jeff Knight
PAST PRESIDENT



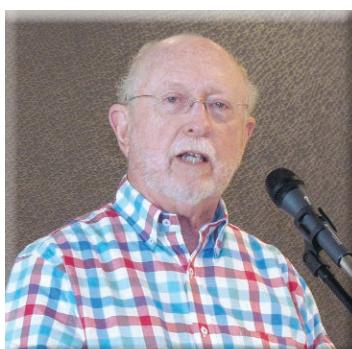
Hello 2020!

The SERC-NAHRO transition meeting was held in November at the Marriot Hotel in Charleston, West Virginia. Under the new leadership for 2019-2021, SERC Looking forward to the next two years, Mark Taylor brought his team together in the mountains of West Virginia.

Eager to assume their roles, appointed chair-persons and their committees got to work reviewing their responsibilities and roles under their guidance of officers' portfolios. President Taylor and the board of directors worked with the groups to map out the plan for the 2020 workshops and conferences.

The SERC-NAHRO vision is to empower local housing and community development agencies to build and expand their capacity to provide safe, affordable housing and increased quality of life in the communities they serve. The mission of SERC-NAHRO is to provide quality education and training, information, networking opportunities and advocacy for its members.

Continued on next page



SERC | TRANSITION MEETING

Charleston, WV

SERC-NAHRO changes officers every two years in concurrence with NAHRO. With new members every year, it is important that the history of the organization is provided. Former SERC president and NAHRO president, Don Cameron, presented the history and development of the organization. He stressed the importance of team support and how SERC is a non-profit organization that **provides the following criteria:**

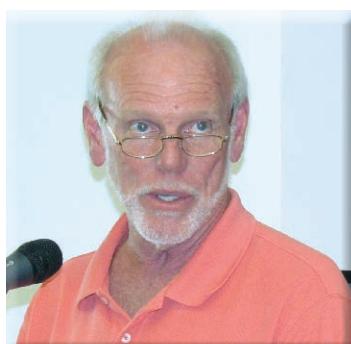
Goal 1: Offer education and training programs targeted to the specific needs of SERC-NAHRO members.

Goal 2: Create communications programs and technologies which enhance the ability of members to take advantage of various SERC-NAHRO programs and activities.

Goal 3: Serve as the primary legislative and regulatory advocates for SERC-NAHRO members.

Goal 4: Expand membership programs and services that maximize SERC-NAHRO's membership , recruitment and retention efforts.

Continued on next page





With each administration change in Washington, D.C., the structure of the organization can change dramatically. Even those who have served for more than 40 years continue to see changes and challenges to maintain their housing agencies. They continue to operate, meeting housing needs under ever

Continued on next page



SERC | TRANSITION MEETING

Charleston, WV

changing regulations and policies. For these reasons, it is important for transition teams to stay in touch with each other and form relationships that come from attending workshops, training and conferences together.

For more information visit SERC-NAHRO.org and read about what we do and the history of SERC. ■



SERC | TRANSITION MEETING

Charleston, WV



SERC | TRANSITION MEETING

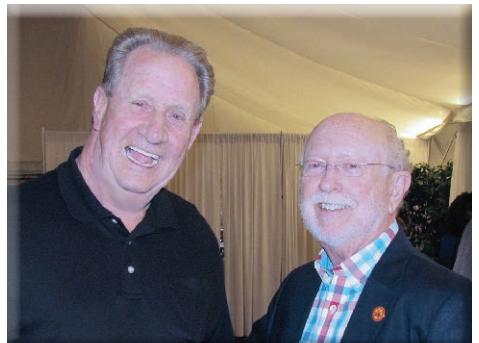
Luncheon | Reception



West Virginia Association of Housing Agencies (WVAHA) hosted the transition meeting, with Charleston Conference Center providing the luncheon. The keynote speaker was Mayor Amy Shuler Goodwin who was elected November 7, 2018, as the first female mayor of Charleston.

Attendees were also treated to a reception in the pavilion at the Marriot. This beautiful, tented venue provides the look and feel of being outdoors while completely enclosed in a temperature-controlled room with windows, carpeting and white-draped ceiling and walls.

President Mark Taylor, staff and committee members did an outstanding job providing excellent accommodations and food during the transition meeting. We extend a special thank you to the West Virginia association for making the luncheon a convenient and enjoyable part of the meeting.



2020 SERC MLK

BIRMINGHAM, ALABAMA

BASKETBALL TOURNAMENT

Ages:

18 & Under

15 & Under

12 & Under

3-Point Shoot Out

Dunk Contest Competition

Skills Competition



DANCE / CHEER COMPETITION

\$450 per Ball Team

\$200 per Cheer Squad

JANUARY 17TH - 19TH, 2020



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EMUNI SANDERSON, COMMISSIONER
FAIRFIELD ALABAMA HOUSING AUTHORITY, AL



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AMY JONES-BISHOP, EXECUTIVE DIRECTOR
STARKVILLE HOUSING AUTHORITY, MS



STEPHANIE D. WRIGHT, DIRECTOR OF HCV PROGRAMS
CHESAPEAKE REDEVELOPMENT & HOUSING AUTHORITY, VA

NOT PICTURED:

KEVIN PRICE - WRIGHTSVILLE HOUSING AUTHORITY
SHEENA WASHINGTON - TIFTON HOUSING AUTHORITY
TONYA CRAWLEY - GREENVILLE HOUSING AUTHORITY
CHANOSHA LAWTON - AIKEN HOUSING AUTHORITY
BRITTANY SMITH - WILLIAMSON HOUSING AUTHORITY



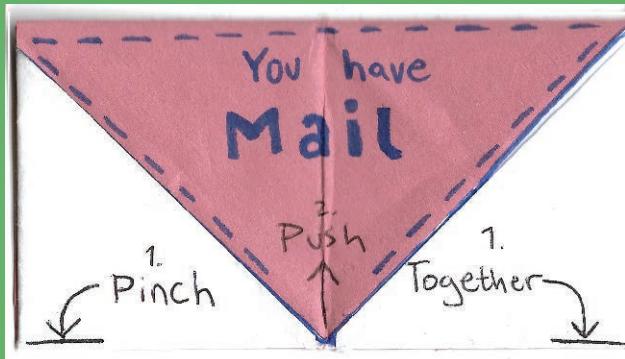
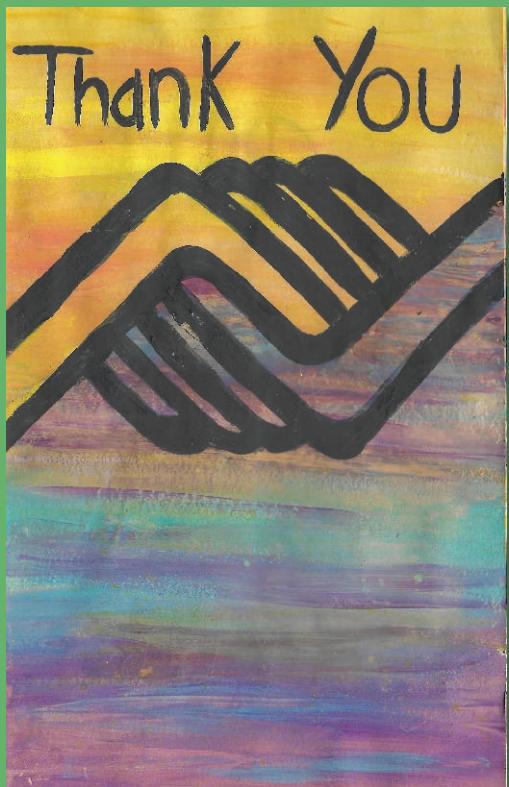
TANYA GRIFFIN, FINANCE MANAGER
OZARK HOUSING COMMUNITY, AL

EMERGING LEADERS COMMITTEE 2019-2021



The purpose of this committee is to foster, encourage the Gen-X and Gen-Y housing professionals to take a more active role in SERC and to stimulate new SERC leadership. This committee will meet to discuss ideas that can help make SERC more relevant and responsive to the needs and interests of the Gen-Xers and Gen-Yers. The committee will make recommendations to the Professional Development Committee and Annual Conference Committee on topics of interest to the Gen-X and Gen-Y professionals.

"THANK-YOU" notes to KHA/TAHRA from Boys & Girls Club



2019 | SERC GOLF TOURNAMENT

Shingle Creek
GOLF CLUB



WEST VIRGINIA: Bill Dotson,
Gina Martine and Al Martine



TENNESSEE: Mike Abbot, Chris
Rose and John Black



FIRST PLACE: l to r: Michael Miller, Adrian
Lowery, Jeff Green and Bruce Mullis



ALABAMA: Tom Wachs, Steven
Chadwell and Steven Chadwell



MISSISSIPPI: Rob Arlene, Will Lott, Ronnie
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- Life and Disability coverage through The Standard

A photograph of a person from behind, wearing a dark t-shirt, standing with their arms wide open towards the sky. The background is a bright blue with scattered white clouds.

For benefits and rates contact
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ssstrange@oeccwildblue.com
dan@callhsa.com
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LEGISLATIVE Update



Legislative advocacy made easy



Mike Sweet

I firmly believe that legislative advocacy is becoming an essential part of our jobs as housing professionals. With that said, your SERC legislative committee has set an ambitious goal of submitting no less than 3,000 advocacy letters through the NAHRO's Advocacy Action Center. Fortunately, NAHRO has made it easier than ever to send your letters.

You now have the tools literally at your fingertips to send your advocacy letters anytime and anywhere you have cell phone access. If you are a NAHRO member, you can now send pre-drafted letters to your members of Congress through the mobile Advocacy Action Center app. The app is only available to NAHRO members. However, the web-based action center is available to everyone. You can view an instructional video on downloading the app, which also provides a short summary of instructions on use, at

https://www.youtube.com/watch?v=_wrQ7B REY&feature=youtu.be or you can follow these instructions:

1. Visit your smartphone's app store: either the Google Play Store (Android) or the Apple App Store (iPhone).
2. Search for "NAHRO Advocacy" in the app store.
3. Download and open the app.
4. Sign in. Your username will be your first name and last name (no space in between, not case sensitive) and password will be your last name (lowercase).
5. Navigate to the "action center" at the bottom right hand of your screen.

In addition to the action center, the app has several other great features such as a legislative directory with your legislators pre-loaded, a map of the capitol, current talking points, event information, and more.

If you are not comfortable with using the app, the NAHRO Advocacy Action Center web site is the online option for sending your advocacy letters. The action center is open to everyone, regardless of whether you are a NAHRO member or have a NAHRO web site log-in. To access the NAHRO Advocacy Action Center:

1. Visit www.nahro.org/nahro-advocacy
2. Find the pre-drafted letter you'd like to send
3. Scroll to the end of the background information
4. Click on the link that says "click to send"
5. Review the letter text and edit with personalized information if you'd like
6. Review the letter recipients
7. Click "next"
8. Enter your address (only for Congressional district matching purposes)
9. Preview your letter
10. Hit "send"

Please help your association reach its advocacy goals. If you have any questions or need help with any of the advocacy tools, please feel free to contact me. You can also send me your thoughts and feedback to chick604@bellsouth.net. A big thanks goes to NAHRO for developing these handy advocacy tools. Have a happy and safe holiday season and I look forward to seeing you in the new year!

chick604@bellsouth.net



WASHINGTON CONFERENCE

Save the date for NAHRO's 2020 Washington Conference
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Published: Quarterly

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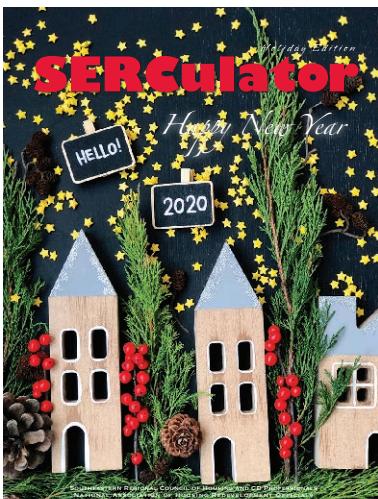
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SERC EVENTS I Around the region



What's on the agenda around SERC

JANUARY 2020

MHARM Insurance Workshop
January 9-10
Embassy Suites
Ridgeland, MS

SERC UPSCS Training
January 22-2424

Biloxi, MS, 875 Beach Blvd
Biloxi, MS 39530 United States

FEBRUARY 2020

MAHRO Annual Maintenance Workshop
February 26-28, 2020
The Golden Nugget Biloxi
Biloxi, MS

MARCH 2020

SERC-NAHRO Executive Committee Meeting
March 13-15
Marriott Shoals Hotel & Spa
Florence, AL

2020 SERCulator Deadlines

Spring April 15

Summer August 1

Fall November 1

Winter January 15

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