**Boca Raton Resort and Club**


Rates are: $197.95 + taxes and fees/night and $224.95 + taxes and fees/night

Reservations can be made at: https://book.passkey.com/event/50059419/owner/10914323/home or by calling: (888) 557-6375

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**Waves of Change**

**Oceans of Opportunities**

**2020 SERC-NAHRO Annual Conference**

**June 21-24, 2020**

Boca Raton Resort & Club
Greetings SERC colleagues...

I hope the New Year has been fruitful and continues to bring all the good things in life you truly deserve. Thank you for your continued service to the to the many residents of the South Eastern Region. As we continue to plan for 2020, I invite you to attend SERC-NAHRO’s 2020 Annual Conference scheduled at the Boca Raton Resort & Club Hotel, Boca Raton, Florida June 21 – 24, 2020.

“Waves of Change, Oceans of Opportunities” describes the educational programs that the Annual Conference Committee planned to inspire us to grow with new hope, dreams and ambitions to make our housing agencies the best they can be.

At the opening session this year we plan to add the following awards: Outstanding Performers, Hall of Fame, Award of Excellence, Award of Merit, Future of Vision Award, Award of Commitment, Community Impact Award, Resident Service Award, and Development Award.

Please review the agenda of sessions and start making your plans to join us!

Mark Taylor
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**Session Information**

**What are the working differences between Public Housing and RAD PBRA?**

Dennis Morgan will explain these for the newcomers and ones pursuing the move forward to PBRA.

**RAD 101**

Melanie DeJohn will help you answer those questions of is this right for my agency? What needs to happen to make an informed decision as well as what tools are available to help with a conversion.

**Seasoned Commissioners and New Commissioners**

will enjoy having training with Lee Hill and Torri Armstrong of the Baker Donelson Law Firm. Seasoned Commissioners on Day 1 with your role as an advocate and Fair Housing with PHAs, New on Day 2 with Commissioner 101 and understanding financial statements.

Brooks Jeffrey will present ADA & Web Accessibility for Everyone and Public Relations to help manage technological world.

**NSPIRE**

- While still in demonstration mode, learn the changes that may be coming soon for your REAC inspections. Kevin Laviano with HUD to present.

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Adam Ensalaco of Nan McKay will provide a workshop where you will learn the similarities and differences between the tenant based and project based voucher programs. A review of some areas they have in common including eligibility, conducting reexams, inspections and detailed review of rent calculation.

The E & A Team will provide Sara McCue as trainer for Reasonable Accommodations, Fair Housing Basics, HUD’s Harassment regulations, VAWA, and Criminal Background Screening.
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