

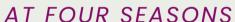


ANNUAL CONFERENCE

JUNE 23-26, 2024



SHERATON GREENSBORO













CHANGING THE GAME OF HOUSING

TIMELY TOPICS FOR ALL HOUSERS

HOUSINGOPOLY "A BLUEPRINT FOR SUCCESS"



Dear SERC friends,

Welcome. It's so exciting that you have made the journey to support the thousands of families that we care for each and every day. It's truly a blessing to do the work we do.

The pressing issue of affordable housing takes bold and dedicated individuals to conquer.

Your presence and contributions are invaluable as we work towards finding sustainable solutions to ensure housing security for all.

Throughout this conference, I encourage you to actively engage in meaningful discussions, share your expertise, collaborate with fellow attendees to explore innovative approaches to affordable housing challenges, and express your thoughts on legislation and policy. By working together, we can make a meaningful impact and create positive change in our communities.

I wish you a productive and insightful conference experience. Thank you for being so committed to this important cause.

I appreciate you all so much for allowing me to serve as President of SERC- NAHRO.

> Kindest Regards, Anthony Goodson Jr



TENATIVE AGENDA

Sunday, June 23rd

Registration | 1:00 p.m. - 6:00 p.m. Exhibit Viewing | 1:00 p.m. - 3:00 p.m. Opening Session | 3:00 p.m. - 5:00 p.m. Dinner (on your own)
Exhibitor Reception | 5:30 p.m. - 6:30 p.m. First-Time Attendees Social | 6:30 p.m. - 7:00 p.m. Welcome Party | 8:00 p.m. - 11:30 p.m.

Monday, June 24th

Registration | 7:30 a.m. - 11:30 a.m. Continental Breakfast | 8:00 a.m. – 9:00 a.m. Concurrent Sessions | 9:00 a.m. – 11:30 a.m. Break | 10:15 a.m. - 10:30 a.m. Awards & Business Luncheon | 11:30 a.m. - 1:30 p.m. Concurrent Sessions | 1:30 p.m. - 4:30 p.m. Break | 3:00 p.m. - 3:15 p.m. Exhibitor Reception | 5:30 p.m. - 7:00 p.m. Dinner (on your own)

Tuesday, June 25th

Legislative Breakfast | 7:30 a.m. - 9:00 a.m. Concurrent Sessions | 9:00 a.m. - 12:00 p.m. Break | 10:15 a.m. -10:30 a.m. Lunch (on your own) | 12:00 p.m. - 2:00 p.m. Concurrent Sessions | 2:00 p.m. - 4:30 p.m. Break | 3:00 p.m. - 3:15 p.m. Decades Dinner | 6:30 p.m. - 9:00 p.m.

> Wednesday, June 26th Safe travels!

HOTEL INFORMATION

SHERATON GREENSBORO AT FOUR SEASONS RATES START AT \$179.00 + TAXES AND FEES/PER NIGHT. RESERVATIONS CAN BE MADE AT HTTPS://BOOK.PASSKEY.COM/E/50767869 OR BY CALLING +1 800-242-6556.

CONCURRENT SESSIONS



NSPIRE

Training will include a complete review of the NSPIRE protocol including all defects related to the "Outside", "Inside"



COMMISSIONER'S ROLES & RESPONSIBILITIES

Gain a better understanding of the Commissioner's role (Policy and Oversight) and of PHA finances, operations, development, ethics, and advocacy.



EMPLOYEE ENGAGEMENT/HR

We'll explore the intricacies of Employee Engagement, understanding its pivotal role in fostering a thriving organizational culture.



MANAGING MAINTENANCE

This training will provide housing staff with the essential knowledge and skills to create and implement maintenance plans that will achieve property goals.



LEADERSHIP

This mastermind will help you understand how personal growth works and how to develop yourself to become a more effective and fulfilled individual.



WOMEN IN LEADERSHIP

Women, what challenges do you face in the workplace? This session is your opportunity to share and learn how to pivot when challenges are presented.



🐪 FAIR HOUSING

You will learn how The Fair Housing Act protects people from discrimination when they are renting or buying a home, getting a mortgage, seeking housing assistance, etc.



ETHICS

Whether you are new to HUD or a seasoned veteran you will learn it is important to understand the rules that will govern your conduct as a government employee.



TIME AND STRESS MANAGEMENT

During this session we will discuss tips on Stress and Time Management – it's important that we learn how to place normalcy into our "New Norm".



FDS AND FINANCIALS AT THE BOARD LEVEL

Empower yourself with the tools to confidently engage in financial discussions and steer your HA's prosperity. Uncover the potency of financial data to propel your HA's success.



HOUSING CHOICE VOUCHERS (ROUNDTABLE)

An Open Discussion on Hot Topics and Best Practices for the Housing Choice Voucher Program. (HOTMA, NSPIRE, MTW, Portability and more).



HOT TOPICS LEADERSHIP (ROUNDTABLE)

Get insights as to what's expected from HUD and or the industry in the near future and update you on current changes and how we will be affected.



HOTMA, ACOP, HIP & RESIDENT SERVICES **SESSION INFORMATION COMING SOON!**



CHANGING THE GAME OF TIMELY TOPICS FOR ALL HOUSERS

REGISTER ONLINE TODAY!

