



## BESSEMER HOUSING AUTHORITY

### Position Description – Maintenance Technician (August 13, 2020 – August 27, 2020)

<b>Position Title:</b> Maintenance Technician	<b>FLSA Status:</b> Non-Exempt
<b>Reports To:</b> Maintenance Supervisor or Director of Facilities	<b>Department/Level:</b> Facilities
<b>Salary Grade:</b> 11	<b>Effective Date:</b> October 1, 2011

#### POSITION OVERVIEW

This is highly responsible maintenance work related to the Authority's property management function. Reporting to either the Maintenance Supervisor or Director of Facilities, this position is responsible for the organizing and completion of physical work tasks related to the maintenance and improvement of assigned properties. Work assignments are received in the form of broad objectives and specific work instructions requiring the ability to interpret instructions and present any conflicts in instructions to superiors.

#### DUTIES AND RESPONSIBILITIES

The statements contained here reflect general details as necessary to describe the principal functions of this job, the level of knowledge and skill typically required and the scope of responsibility, but should not be considered an all-inclusive listing of work requirements. Individuals may perform other duties as assigned including work in other functional areas to cover absences or relief, to equalize peak work periods or otherwise balance the workload. The functions listed are also examples of duties that may be required and in no way imply a contractual agreement between the employer and employee or affect the at-will relationship between the parties.

1. Performs maintenance tasks including electrical, plumbing, carpentry, general repair, vacancy preparation, preventive maintenance and related disciplines.
2. Performs routine repairs and preventive maintenance to systems and equipment, including HVAC equipment.

3. Performs grounds care tasks including mowing, edging, trimming, fertilization, planting and transplanting as needed to maximize the curb appeal of various properties.
4. Manages and organizes assigned work orders efficiently. Ensures that all work orders are completed and closed in a timely manner.
5. Recommends the referral of work to contractors, when appropriate. This may include grounds maintenance, painting, cleaning, vacancy preparation, pest control, or equipment maintenance.
6. Recommends the assessment of charges to resident accounts for work outside of normal wear and tear in accordance with the dwelling lease.
7. Supports the Maintenance Supervisor or Director of Facilities in the management, receipt and completion of all work orders on the property. Ensures the completion of Emergency Work Orders within 24 hours and the timely management and completion of all other work orders received.
8. Supports the Maintenance Supervisor in the vacant unit turnaround function and ensures that units are ready for re-occupancy as quickly as possible. Performs physical work related to vacancy preparation.
9. Requisitions appropriate parts and materials for assigned work in accordance with the Authority's procurement policy and/or materials management procedures. Documents the use of parts and materials on work orders.
10. Provides input for needed capital improvements on the assigned properties including items that are recurring in work orders, as requested.
11. Represents the Authority on a daily basis on the site in accordance with established policies and procedures. Ensures that the Authority's interests are protected at all times and communicates any issues to the Maintenance Supervisor or Director of Facilities.
12. Attends technical training sessions to ensure proficiency in the applicable trades.

#### **REQUIRED KNOWLEDGE AND ABILITIES**

1. Knowledge of the structure, operations, policies, and procedures of a Public Housing Agency.
2. Knowledge of the vision, mission, and purposes of the Authority as established by the Board of Commissioners and the Executive Director.
3. Knowledge of current trends in effective property maintenance. Ability to proactively modify operational or technical approach to maximize the performance of assigned properties.
4. Knowledge of the Authority's facilities, including location, structure, and layout including associated utilities.

5. Knowledge of the Public Housing Assessment System and ability to apply standards to maximize the score of assigned properties and the agency as a whole.
6. Knowledge of basic maintenance techniques and skilled trades, as required, to complete assigned tasks. May also be required to obtain certifications related to work performed.
7. Ability to correctly use a wide array of tools and equipment related to building maintenance or grounds care.
8. Ability to effectively complete paperwork related to assigned tasks including correctly completing work orders and correctly accounting for parts and materials.
9. Ability to establish and maintain effective working relationships with co-workers, vendors, consultants, contractors, professionals, residents, HUD, and local, state, and federal officials. Ability to communicate with people from a broad range of socio-economic backgrounds.

### **PERFORMANCE STANDARDS**

Performance standards are provided to help facilitate the periodic evaluation of the degree to which the employee meets the requirements of the job. The performance standards below represent examples and are in no way all-inclusive. The Authority reserves the right to add or change performance standards through a modification of the position description, a supplemental performance evaluation tool, or written or verbal communication between the employee and their supervisor or the PHA Executive Director. Achieving the performance standards in no way guarantees a change in compensation and does not supersede or affect the at-will relationship between the employer and employee. Examples of performance standards for this position include, but are not limited to, the following:

1. Ensures that units are turned around for re-occupancy within 20 calendar days.
2. Ensures the completion or abatement of all emergency work orders within 24 hours of receipt.
3. Ensures the completion of all other work orders within 10 calendar days of receipt.
4. Ensures that all work is completed in accordance with the Uniform Physical Condition Standards (UPCS).

### **MINIMUM EDUCATION, TRAINING, AND/OR EXPERIENCE**

This position requires graduation from an accredited high school with a degree and certification in a related trade as required for the assignment; a minimum of three years of experience maintaining multifamily rental property; or any equivalent combination of education, training, and experience that provides the required knowledge and abilities.

### **PHYSICAL REQUIREMENTS**

This position is required to work in less than ideal conditions, including noise, high-traffic areas, rough terrain, and undeveloped areas. The incumbent must have the ability to access all portions of their

assigned site during normal operation and during active construction or modernization. The incumbent must access all areas of a property including the attic, basement, or crawl space and must be able to work/inspect in wet, damp, hot, cold, or dusty places. Must be able to work while standing for extended periods of time. Must be able to lift and move up to 65 pounds without assistance.

## **SPECIAL REQUIREMENTS**

1. Possession of a valid Alabama driver's license.
2. Must be able to be covered under the Authority's property (vehicle) insurance policy.
3. Must be bondable.